



HENRY FORD MACOMB HOSPITAL
Warren Campus

Patient Questions & Answers

Q. Why is the hospital closing?

A. While Henry Ford has made significant improvements in quality, and investments in facilities, technology and service availability, unfortunately, our Warren hospital continues to experience low occupancy rates and substantial financial losses. The hospital has lost \$70 million in the past five years, while inpatient occupancy rates have averaged below 50 percent. With market share between 4 and 6 percent, it was clear that the majority of residents were seeking care elsewhere, and that the hospital in its current state was not going to be financially sustainable. With other hospitals nearby, it makes sense to close the hospital and pursue other uses for the facility that would fulfill a significant community need.

Q. What will happen to the hospital after March 31?

A. Henry Ford Health System is aggressively pursuing plans to transform the Warren hospital into a comprehensive physical rehabilitation facility, in partnership with a nationally recognized organization in this specialty. Discussions with potential partners have been very promising, and plans are proceeding more quickly than we had anticipated. Therefore, we will be maintaining inpatient and outpatient rehabilitation services at the hospital. The facility will be renamed Henry Ford Macomb Physical Rehabilitation, to reflect service availability as we continue work toward a full facility transformation.

Q. Will my physician and I have access to my medical records after the hospital closes?

A. Yes. All patients will continue to have access to their medical records after the closing, and physicians at other Henry Ford sites will continue to have access as well. To request a copy of your medical record, you may call (586) 759-7370 or complete a form at HenryFordMacomb.com/WarrenPatients.

Q. Will I be able to keep my doctor and where will he/she send me if I need to go to the hospital?

A. Yes, you will be able to continue to see your current physician. All Warren medical staff members are also members of the medical staff at Henry Ford Macomb Hospital in Clinton Township, on 19 Mile Road. Some choose to only practice at one hospital, so we will work with all physicians who only practice at Warren to determine whether they are interested in practicing at our Clinton Township hospital. We will also work with other area health providers, as needed. Providing a smooth transition for our patients and continuing to ensure that their health care needs are met are our biggest priorities.

Q. Will my health insurance plan be accepted at Henry Ford Macomb Hospital in Clinton Township?

The vast majority of insurance plans accepted at our Warren hospital are also accepted at our Clinton Township hospital. We will be working with the few insurance plans not currently accepted at Clinton Township to ensure continued coverage for those patients. Please call your insurance plan provider for further clarification on the use of other hospitals and health care facilities.

**Q. I want to continue my care through Henry Ford.
How do I make sure that happens?**

A. Many of our current medical staff members also practice at other Henry Ford facilities. In addition, we do offer other emergency services, urgent care, outpatient testing and rehabilitation services nearby (see list below). We recommend that you talk with your physician, as well as your health insurance provider. You can also call us at (800) 532-2411 to make sure your physician is on staff at another Henry Ford hospital.

Q. What will happen to all of the employees at the hospital?

A. Many of our Warren hospital employees will be staying in their current roles, with the services such as rehabilitation and physician offices that will remain. The majority of other impacted employees have been offered positions within Henry Ford Health System.

Q. Where can I turn for more information?

A. Please call (800) 532-2411 for further information.