

**Henry Ford Health is notifying some of their patients that an employee inappropriately accessed certain information in our Electronic Health Record (EHR).**

**Here are important facts to know:**

- **On October 10, 2025, we were made aware of suspicious activity in our EHR and immediately began an investigation. We determined that earlier this year an employee inappropriately accessed and, in some cases, printed or disclosed certain information in our EHR without a business-related need.**
- **The employee has been terminated.**
- **The affected information included name, medical record number, date of birth, address, email address, phone number, emergency contact name, relationship and phone number, primary care physician's name, health insurance identification number and carrier, date of service, and diagnosis codes.**
- **The information did not contain Social Security number, or any other part of the medical records.**

**Henry Ford Health is doing everything required by privacy laws to alert potentially impacted patients, including posting this notice. We are also offering two (2) years of identity monitoring at no cost to the affected individuals.**

**If there are questions, please contact our designated call center for this incident at (855) 403-1811 Monday through Friday, from 9:00 a.m. to 9 p.m., Eastern Time. That number goes to our business partner Epiq Solutions, a call center that specializes in providing assistance for privacy and cybersecurity incidents.**