



HENRY FORD ACCOUNTABLE CARE ORGANIZATION

1 Ford Place
Detroit, MI 48202-3450
(313) 874-1466
Email: hfaco@hfhs.org

<Mary Smith>
<123 Anywhere Lane>
<City, State, Zip>

NEWS FOR YOU: NO ACTION NEEDED

Dear <Beneficiary Full Name>,

We are writing to tell you that your doctor has joined the Henry Ford Accountable Care Organization (HFACO). This is a Medicare Next Generation Model Accountable Care Organization (ACO).

An ACO is a group of doctors, hospitals and other healthcare providers who agree to work together to keep you healthy. More than 25% of people with Traditional Medicare already go to providers that are in an ACO.

Your Medicare benefits are not changing in any way. You may still go to any doctor, hospital, or other healthcare provider you choose. All members of the HFACO will work together to see that you get the right care at the right time. We will protect your medical records and privacy. We will work to reduce duplicate tests and duplicate paperwork. We will coordinate your care according to your medical needs and choices. We will help everyone work smarter to give you better care.

To see a list of the doctors and other groups that work with us, visit our website at: www.henryfordaco.com.

New Features

- **Telehealth:** Medicare lets the HFACO use telehealth for some services. Telehealth is a way to visit your doctor or specialists using technology, such as a computer or smartphone. If you are interested in this, please ask your doctor about it.
- **Skilled Nursing Facilities (SNF):** Medicare only covers care in a SNF if you stay in the hospital for at least three days before your admission. But because you are included in the HFACO, Medicare allows doctors who work with us to admit you to a SNF even if you have not had a 3-day hospital stay. The facilities that work with us are listed on our website at: www.henryfordaco.com. If you call us, we will mail you the list.

\$25 Coordinated Care Reward

An Annual Wellness Visit is a chance for you to discuss your health, your medicine and your wellness plans with your doctor. An Annual Wellness Visit is not the same as a physical. It is a special visit that you have once a year to discuss your health goals with your doctor or their staff. Such visits have been shown to improve health care for beneficiaries, which is why you will be rewarded for receiving an Annual Wellness Visit.

If you get your Annual Wellness Visit from a doctor or healthcare provider who works with the HFACO, The Centers for Medicare & Medicaid Services (CMS), the agency that runs Medicare, will send you a \$25 reward. You are still free to use any doctor or hospital that accepts Medicare. If you choose to receive an Annual Wellness Visit from a Medicare provider that does not belong to the HFACO, you will not receive the \$25 reward, but the visit will still be covered by Medicare. You are eligible for the \$25 Coordinated Care Reward once per year.

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The check will go to the address you have listed with the Social Security Administration. Please make sure that Social Security has your current mailing address by checking your profile on their website, <https://www.ssa.gov/myaccount/>, by visiting your local office, or by calling 1-800-772-1213.

Questions?

If you have questions, please call the HFACO at 313-874-1466. Or you may email hfaco@hfhs.org. You may also call Medicare at 1-800-MEDICARE (1-800-633-4227; TTY users may call 1-877-486-2048). Learn more about Medicare accountable care organizations at: <https://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/>.

Our providers look forward to caring for you over the coming year!

Sincerely,

The Henry Ford Accountable Care Organization

<patient name>
<patient address1>
<patient address2>
<patient address3>