

Henry Ford ACO
2019 Quality Reporting Results

Patient/Caregiver Experience		2019 HFACO Performance Rate	2019 Mean NGACO Performance Rate
Measure Number	Measure Name		
ACO-1	CAHPS: Getting Timely Care Appointments, and Information	79.66	85.83
ACO-2	CAHPS: How Well Your Providers Communicate	93.43	94.03
ACO-3	CAHPS: Patients' Rating of Provider	92.70	92.63
ACO-4	CAHPS: Access to Specialists	81.80	81.08
ACO-5	CAHPS: Health Promotion and Education	58.19	61.17
ACO-6	CAHPS: Shared Decision Making	53.35	62.04
ACO-7	CAHPS: Health Status/Functional Status	73.38	74.49
ACO-34	CAHPS: Stewardship of Patient Resources	23.69	25.03
ACO-45	CAHPS: Courteous and Helpful Office Staff	92.32	93.15
ACO-46	CAHPS: Care Coordination	84.79	87.29

Care Coordination/Patient Safety		2019 HFACO Performance Rate	2019 Mean NGACO Performance Rate
Measure Number	Measure Name		
ACO-8	Risk Standardized, All Condition Readmission	15.99	14.89
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	71.34	55.35
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ• Prevention Quality Indicator (PQI #9 I))	1.70	1.70
ACO-13	Falls: Screening for Future Fall Risk	93.57	89.40

Preventative Health		2019 HFACO Performance Rate	2019 Mean NGACO Performance Rate
Measure Number	Measure Name		
ACO-14	Preventive Care and Screening: Influenza Immunization	71.88	77.50
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	81.25	80.31
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	75.82	74.24
ACO-19	Colorectal Cancer Screening	80.24	76.50
ACO-20	Breast Cancer Screening	84.74	78.79
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	91.47	82.47

At Risk Population		2019 HFACO Performance Rate	2019 Mean NGACO Performance Rate
Measure Number	Measure Name		
ACO-40	Depression Remission at Twelve Months	10.17	12.35
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	16.13	11.53
ACO-28	Hypertension (HTN): Controlling High Blood Pressure	69.08	78.05