

Henry Ford ACO
2020 Quality Reporting Results

Patient/Caregiver Experience		2020 HFACO Performance Rate	2020 Mean NGACO Performance Rate
Measure Number	Measure Name		
ACO-1	CAHPS: Getting Timely Care Appointments, and Information	N/A	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	N/A	93.96
ACO-3	CAHPS: Patients' Rating of Provider	N/A	92.45
ACO-4	CAHPS: Access to Specialists	N/A	80.95
ACO-5	CAHPS: Health Promotion and Education	N/A	62.02
ACO-6	CAHPS: Shared Decision Making	N/A	62.93
ACO-7	CAHPS: Health Status/Functional Status	N/A	74.51
ACO-34	CAHPS: Stewardship of Patient Resources	N/A	25.84
ACO-45	CAHPS: Courteous and Helpful Office Staff	N/A	93.25
ACO-46	CAHPS: Care Coordination	N/A	87.39

Care Coordination/Patient Safety		2020 HFACO Performance Rate	2020 Mean NGACO Performance Rate
Measure Number	Measure Name		
ACO-8	Risk Standardized, All Condition Readmission	16.43	14.92
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	62.05	52.82
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ• Prevention Quality Indicator (PQI #9 I))	1.06	1.39
ACO-13	Falls: Screening for Future Fall Risk	93.15	88.84

Preventative Health		2020 HFACO Performance Rate	2020 Mean NGACO Performance Rate
Measure Number	Measure Name		
ACO-14	Preventive Care and Screening: Influenza Immunization	76.62	78.08
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	86.36	80.55
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	69.35	73.73
ACO-19	Colorectal Cancer Screening	79.03	77.10
ACO-20	Breast Cancer Screening	77.42	78.91
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	91.32	82.98

At Risk Population		2020 HFACO Performance Rate	2020 Mean NGACO Performance Rate
Measure Number	Measure Name		
ACO-40	Depression Remission at Twelve Months	10.89	12.89
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	9.27	11.46
ACO-28	Hypertension (HTN): Controlling High Blood Pressure	75.40	76.64