

HENRY FORD ACCOUNTABLE CARE ORGANIZATION

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REQUIRED ANNUAL NOTICE: NO ACTION NEEDED

Dear Henry Ford Accountable Care Organization Beneficiary,

We are writing to let you know that your doctor is part of the Henry Ford Accountable Care Organization (HFACO), a Medicare Next Generation Accountable Care Organization (ACO), a program within Medicare.

Your Medicare benefits have not changed. Your doctor asked the HFACO to help see that you get the right care at the right time.

An ACO is a group of doctors, hospitals, and other healthcare providers who agree to work together to keep you healthy. All members of the HFACO agree to work together to see that you get the right care at the right time. We will help everyone work together to give you better care. We will coordinate your care according to your individual medical needs and treatment choices. We will protect your medical records and privacy. We will work to reduce duplicate tests and duplicate paperwork that cost you time and money. To see a list of the doctors and other groups that work with us, visit our website at: www.henryfordaco.com.

Doctors who are part of an ACO find that they are able to give their patients better quality care. **Your Medicare benefits have not changed**. You may still go to any doctor, hospital or other healthcare provider that accepts Medicare. However, because your doctor is now connected with the HFACO, you may be eligible to take part in some special programs. These special programs are listed below and will be provided at no additional cost to you. For information about any of these programs, please ask your doctor or healthcare provider.

Features of the HFACO:

- Skilled Nursing Homes: If your doctor thinks you need skilled therapy services, you may be able to go directly to a skilled nursing home for therapy. Medicare usually only covers care in a skilled nursing home if you stay in the hospital for at least three days before your admission to the skilled nursing home. Medicare allows doctors who work with us to admit you to certain skilled nursing homes any time you need therapy, even if you have not had a 3-day hospital stay. The skilled nursing homes that work with us are listed on our website at: www.henryfordaco.com. If you call us at 313-874-1466, we can certainly mail you the list.
- <u>Telehealth:</u> Medicare lets the HFACO use telehealth for some services. Telehealth is a way to
 visit your doctor or certain specialists using technology, such as a computer or smart phone. If
 you are interested in telehealth, ask your doctor about it.

The HFACO, now in its fifth year, understands many of your healthcare concerns. In many cases we offer specialized services to connect you to the care you need, when you need it.

Questions?

If you have questions about this letter or the special programs, please call us at 313-874-1466. Or, you may also call Medicare at 1-800-MEDICARE (1-800-633-4227; TTY users may call 1-877-486-2048). You may learn more about Medicare Next Generation Accountable Care Organizations at https://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/.

We look forward to helping your doctor care for you over the coming year!

Your HFACO Team