



HENRY FORD ACCOUNTABLE CARE ORGANIZATION

1 Ford Place
Detroit, MI 48202-3450
(313) 874-1466
Email: hfaco@hfhs.org

NEWS FOR YOU: NO ACTION NEEDED

Dear <BENEFICIARY FULL NAME>,

We are writing to tell you that your Henry Ford affiliated doctor is partnering with the Henry Ford Accountable Care Organization (HFACO), a Medicare Next Generation Accountable Care Organization (ACO). An ACO is a group of doctors, hospitals, and other healthcare providers who agree to work together to keep you healthy. All members of the HFACO are committed to working together to see that you get the right care at the right time. We will protect your medical records and privacy. We will work to reduce duplicate tests and duplicate paperwork. We will help everyone work together to give you better care. We will coordinate your care according to your individual medical needs and treatment choices. To see a list of the doctors and other groups that work with us, visit our website at: www.henryfordaco.com.

If it is easier for you, please call our office to see which of your doctors are in the HFACO. The phone number is 313-874-1466.

Doctors who work with ACOs find that they are able to give their patients better quality care. Your Medicare benefits have not changed. You may still go to any doctor, hospital or other healthcare provider that accepts Medicare. But, because your doctor is now partnering with the HFACO, you may be eligible to take part in some special programs if you so choose. These are listed below and will be provided at no additional cost to you.

NEW FEATURES

- **Telehealth:** Medicare lets the HFACO use telehealth for some services. Telehealth is a way to visit your doctor or certain specialists using technology, such as a computer or smart phone. If you are interested in telehealth, ask your doctor about it.
- **Nursing Facilities:** Medicare usually only covers care in a skilled nursing facility if you stay in the hospital for at least three days before your admission. Medicare allows doctors who work with us to admit you to certain nursing facilities any time you need skilled nursing care, even if you have not had a 3-day hospital stay. The nursing facilities that work with us are listed on our website at: www.henryfordaco.com. If you call us, we will mail you the list.

ADDITIONAL: More about the HFACO

For the past several years, the HFACO has created programs to help our beneficiaries at specific care points. These include care at the Emergency Department and at skilled nursing facilities. Our goal is to get you home as soon as is safe. We want you to feel completely cared for!

Questions?

If you have questions, please call us at 313-874-1466. Or, you may call Medicare at 1-800-MEDICARE (1-800-633-4227; TTY users may call 1-877-486-2048). You may learn more about Medicare accountable care organizations at <https://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/>.

Our doctors look forward to caring for you over the coming year!

Your HFACO Team