

Henry Ford ACO
2017 Quality Reporting Results (Revised 2/19)

Patient/Caregiver Experience [1]			2017 HF ACO Performance Rate*	2017 Mean NGACO Performance Rate
Measure Number	Measure Name			
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information		76.92	81.29
ACO-2	CAHPS: How Well Your Providers Communicate		93.58	93.20
ACO-3	CAHPS: Patients' Rating of Provider		93.36	92.41
ACO-4	CAHPS: Access to Specialists		85.56	82.83
ACO-5	CAHPS: Health Promotion and Education		63.08	62.51
ACO-6	CAHPS: Shared Decision Making		71.20	74.98
ACO-7	CAHPS: Health Status/Functional Status		72.27	73.37
ACO-34	CAHPS: Stewardship of Patient Resources		22.19	24.54

Care Coordination/Patient Safety			2017 HF ACO Performance Rate*	2017 Mean NGACO Performance Rate
Measure Number	Measure Name			
ACO-8	Risk Standardized, All Condition Readmission		15.81	15.18
ACO-35	Skilled Nursing Facility 30-day All-Cause Readmission measure (SNFRM)		20.17	18.66
ACO-37	All-Cause Unplanned Admissions for Patients with Heart Failure		95.08	80.35
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions		72.48	62.08
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator (PQI #91))		1.66	1.73
ACO-12	Medication Reconciliation		100.00%	63.87%
ACO-13	Falls: Screening for Future Fall Risk		95.18%	74.09%
ACO-44	Imaging Studies for Low Back Pain		66.67%	68.01%

Preventive Health			2017 HF ACO Performance Rate*	2017 Mean NGACO Performance Rate
Measure Number	Measure Name			
ACO-14	Preventive Care and Screening: Influenza Immunization		75.65%	74.14%
ACO-15	Pneumonia Vaccination Status for Older Adults		85.04%	76.65%
ACO-16	Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up		59.91%	64.16%
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention		100.00%	90.16%
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan		69.92%	59.12%
ACO-19	Colorectal Cancer Screening		72.03%	69.70%
ACO-20	Breast Cancer Screening		81.00%	72.55%
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease		91.11%	80.94%

At-Risk Population			2017 HF ACO Performance Rate*	2017 Mean NGACO Performance Rate
Measure Number	Measure Name			
ACO-40	Depression Remission at Twelve Months		19.54%	6.11%
Diabetes Composite	Diabetes Composite (All or Nothing Scoring)		46.59%	44.91%
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control		12.85%	16.60%
ACO-41	Diabetes: Eye Exam		51.00%	51.17%
ACO-28	Hypertension (HTN): Controlling High Blood Pressure		74.19%	74.19%
ACO-30	Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antithrombotic		95.97%	86.80%

Notes:

[1] CAHPS measures combine responses to several questions, some of which have different response options (e.g., never, sometimes, usually, or always, and yes, definitely, yes, somewhat, or no). Performance rates for CAHPS measures do not represent a percentage but rather your ACO's mean (average) performance for each measure and is presented on a 0-to-100 scale. A higher CAHPS measure performance rate indicates that beneficiaries in your ACO were more likely to report positive experiences. For more information, please see the detailed CAHPS report that accompanies this report.