

Your safety is our main priority. COVID-19 shouldn't stop you from getting the care you need. We're finding new, creative, and safe ways for this to happen.

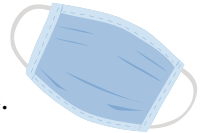


If you have a medical emergency, don't wait. Call 911 or go to your closest emergency room.

If you have an emergency, don't avoid the ER because of COVID-19. Our staff is making sure our buildings are safe to enter to get the care you need.

How is Henry Ford making sure it is safe to come to the hospital or clinic?

- We check anyone who enters our buildings for signs of COVID-19.
- We are limiting visitors at all of our buildings.
- Staff, patients, and visitors must wear masks at all times. We will give you a mask if you need one.
- Staff members wear protective gear (like masks and gloves) when caring for you.
- Staff members follow strict hand washing rules.
- We test all patients for COVID-19 before any procedure or surgery.
- We make sure you can stay a safe distance from others in elevators, waiting areas, cafeterias, and more.
- We disinfect common areas often.



How can I safely get care for a non-emergency?



In-Person Appointments

- If you need an in-person appointment, call (800) 436-7936 in southeast Michigan or (517) 205-4800 in south central Michigan.

Virtual Care



- This is a way your provider can work with you so that you do not need to go anywhere for a clinic visit. Your provider might use the phone or computer/tablet to reach you in your home.
 - Call your doctor's office or (800) 436-7936 to make an appointment
 - [henryford.com/services/virtual-care](https://www.henryford.com/services/virtual-care)
- Same-Day Virtual Care: When you need primary care today, you can have a video visit with a doctor right away – no appointment needed.
 - In MyChart, click on “Video Visit” and put yourself in line to video chat with a doctor
 - Learn more at <https://www.henryford.com/services/primary-care/treatments/same-day-services>

I need medical advice, but it's not an emergency. What can I do?

- Call the Henry Ford MyCare 24/7 Advice Hotline (for Henry Ford patients) for free at (844) 262-1949