

**BUSINESS UNIT**

HFH	HFMH
HFWBH	HFWH

**HENRY FORD HEALTH SYSTEM**

Quality Dashboard

2016



**SAFE:** We will do everything possible to eliminate harm.

S A F E	<b>Patient Harm</b>	Jan-Dec 2015	System YTD 2015	Performance Jan-Dec 2016	Goal	Dec-16	CMS 75%ile	CMS Median	CMS Penalty
	Hospital Acquired Conditions Composite (Count of patients)	6.2 (596)	4.8 (596)	4.8 (596)		4.6 (51)	3.9	5.25	6.75

**TIMELY:** Our care will be timely and accessible.

T I M E L Y		Jan-Dec 2015	System YTD 2016	Performance YTD 2016 Jan-Dec 2016	Sep-16	National Average
	Time from Emergency Department (ED) Arrival to ED departure for Admitted Patients	365	372	372	353.5min	270 minutes

**EFFICIENT:** We will demonstrate value through efficiency and lower cost.

F I C I E N T	<b>READMISSION</b>	Jan-Dec 2015	System YTD 2016	Performance Jan 2016	Nov-16	National Average
	30 Day All Cause Readmission - Medicare to All HFHS	17.0%	15.6%	15.6%	15.6%	15.3%

**EFFECTIVE:** We will reliably deliver the best practices for our patients.

F E C T I V E	<b>CORE MEASURES</b>	Jan-Dec 2015	System YTD 2016	Performance YTD 2015 Jan-Dec 2015	Oct-16	National Average	US Top Decile
	Influenza vaccination (Inpatient)	95.3%	97.0%	97.0%	94.6%	93%	100%
	Early Elective Delivery (Count of Patients)	2.2% (5)	0.5% (3)	0.5% (3)	0.0% (0)	4%	3%

**EQUITABLE:** Care will be provided equally to all without bias.

E Q U I T A B L E		Jan-Dec 2015	System YTD 2016	Performance Jan-Dec 2016	Dec-16	
	Advance Directives Documented	85.2%	87.0%	87.0%	86.2%	

**PATIENT CENTERED:** All care will involve patients and families.

P A T I E N T C E N T E R E D		2015 Baseline	System Oct 2016	Performance 3 month rolling Oct-Dec 2016	Dec-16	SE Michigan Avg	Press Ganey database Avg
	Patient Satisfaction Recommend Hospital MyChart	71.1%	71.8%	71.8%	71.4%	68.8%	72.9%
			337,045	As of Jan 1, 2017			