

Henry Ford Physician Network

Your clinically integrated network



313.874.1466 | HFPNHelp@hfhs.org

The HFPN Promise

The HFPN strives to be the most engaging, effective and preferred clinically integrated network for physicians and their organizations – as well as for employers and payors – providing the highest quality value-based care to all patients.

“We aim to improve and add services and opportunities that bring value to all of our physicians in an effort to help them grow their business and provide services for their patients and practice. Additionally, the HFPN and its Board of Trustees are mindful of the greater good of all physicians who comprise the HFPN and the patients they serve as the top priority in the work performed by the Network.”

Jane Thornhill

HFPN Vice President of Operations

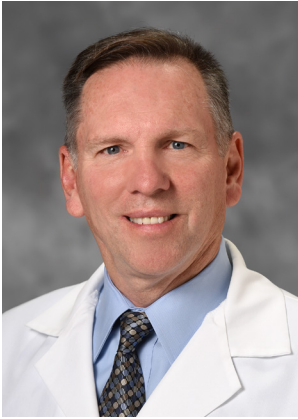
“We at GMPN are very focused on advancing telemedicine. We have worked with the HFPN on new technologies like getting vitals from patients and how we can improve our delivery of better and more thorough care to our patients. I have seen how Dr. Muma listens to the concerns of physicians like myself, always with an eye toward helping us to feel comfortable working in a new collaborative model.”

James C. Martin, DO

Medical Director and Board of Trustee Member, GMPN

Leadership and Administrative Teams

Leading the HFPN through strategies to strengthen the Network, this team empowers providers with clinical integration tools that improve the health outcomes of their patients and help them grow their practices.



Bruce Muma, M.D.
President and CEO
Henry Ford Physician Network



Jane Thornhill
Vice President, Business Operations
Henry Ford Physician Network

The HFPN leadership and administrative teams are comprised of experts in their respective fields, including:

- Analytics
- Contract and Network Management
- IT Integration
- Compliance
- Governance
- Population Health Management

Board of Trustees

The HFPN Board of Trustees allows for equal representation for its Physician Organizations and independent providers, and Henry Ford Health employed physicians. All Board motions require a majority from both employed and independent members. This provides equity and balance in all HFPN Board decisions.

Operational Structure

The HFPN uses a Joint Operating Committee where each independent physician organization and Henry Ford Health employed physicians have an operational voice in guiding key functions of the HFPN, including data integration, performance reporting, contract opportunities, network relations and care coordination.

Creating Horizontal Value in a Vertical World

Henry Ford Physician Network



Equitable Governance

The HFPN is committed to a pluralistic governance structure whereby all of its Physician Organizations (POs) and independent members have a fair and equal voice. This is accomplished through leadership at the Board of Trustees level by appointed members of our valued POs and independent physician members. POs with greater than 50 primary care providers credentialed at a Henry Ford hospital qualify for a seat on the Board of Trustees.

HFPN in the Community

The reach and impact of the HFPN is not limited to assisting its member physicians to deliver value-based care to its patients and achieve greater efficiencies in their practice. It is also here to help member physicians and their staff in times of need.

Examples of this occurred in 2021, as our community and the world struggled through the pandemic. The HFPN (with the backing of Henry Ford Health) reached out to community-based physicians and their office staff to offer them the COVID-19 vaccine. More than 1,800 physicians, medical assistants, nurses, office managers and others were able to be protected against the coronavirus many months before it would have become available to them based on their age and risk factors.

The HFPN also came to the aid of its physician organizations and independent providers by offering a pathway for their COVID-positive patients to receive the life-saving monoclonal antibody infusion. This therapeutic treatment is proven to help reduce or eliminate hospitalizations and prevent the need for emergency care for COVID patients.

The HFPN is committed to pursuing and providing additional solutions to our providers they may not typically have available to them because they are not part of a larger health system.

Ways We Can Help Your Patients

Through the HFPN, member physicians have available to them several of the Henry Ford Health Population Health Management programs that center on changeable aspects of patient care. These include:

Mobile Integrated Health (MIH) Available

This paramedic-based program offers in-home interventions for patients with acute issues that require urgent attention such as COPD, congestive heart failure and COVID. Often, the care provided through MIH has helped patients avoid an ED visit or subsequent hospitalization. MIH also provides supportive care for patients recently discharged from the hospital, as well as patients who a provider feels may need follow-up or supportive care. This can be due to something triggering a concern such as a call to the clinic/office, or the provider is not convinced they are taking medications as directed, etc. The MIH team also provides a medication reconciliation/inventory as well as a home safety assessment and other services that are beneficial to the patient and the provider. Orders for MIH assistance can be placed directly into Epic, or by calling 313-300-8355 for those not on Epic.

Why Not Home?

This program allows patients to heal at home. This setting is supported by evidence-based data as the place where greater healing can take place, in addition to being where patients want to be. A collaboration with Mobile Integrated Health is in place to assist with this program, offering home health care support and guidance. Access to Why Not Home care can be accessed through Epic, or by calling 313-300-8355 for those not on Epic.

HFPN Commitment to Diversity, Equity, Inclusion and Justice

The HFPN aims to be an inclusive network that unites providers from a wide area - with differing practice models - to accomplish greater efficiencies for patients and professional success. The Network is committed to taking steps to embody this belief in its dynamic and robust actions promoting accountability among all members to ensure diversity, equity, inclusion and justice (DEIJ). It is an expectation, both within the HFPN administration/leadership and with all of its physician members, that we always demonstrate diverse and equitable practices, take steps to identify implicit biases in our professional and personal interactions and apply swift action to address them with an eye on justice using education, reflection and understanding. The HFPN is committed to offering its physician members support to help recognize and understand the importance of embracing multiculturalism and DEIJ in their patient care as a requirement for success both today and in the future.



“Our goal is to provide outreach and ongoing support and guidance to all of our physicians, particularly our hundreds of private practice doctors who make the HFPN possible. Our talented network of independent providers is what sets the HFPN apart from other health systems and other clinically integrated networks. Additionally, we employ sophisticated data reporting tools that allow all members to gain visibility into their performance and the performance of the Network as a whole”

Sharon Thomas
HFPN Director,
Network Performance

Physician Outreach

The HFPN has a dedicated team of Practice Transformation Consultants who work directly with all providers, with a focus on independent and Physician Organization-led providers. They are trained to help member physicians realize all of the benefits of the HFPN and to help guide them through ways the clinically integrated network can help them optimize their practices and offer their patients even greater care.

Educational and enrichment opportunities

Throughout the year the HFPN provides its members with avenues to attain CMEs, including attendance at its annual HFPN Summit and through the use of targeted education intended to address chronic patient health issues.

Coming soon: Additional avenues for clinical best practice sharing as part of the HFPN work in exploring polychronic conditions and the overarching efforts of our Primary Health team.

HFPN Summit

Networking and enrichment are the focus of each annual HFPN Summit, which includes a nationally renowned keynote speaker, other notable presenters and panel discussions. This event, which demonstrates and highlights the efforts and anticipated future path of the clinically integrated network, allows for networking and CMEs for attendees.

Lunchtime webinars

Throughout the year, the HFPN offers its providers and their staff the opportunity to attend one-hour webinars that address topics that can add to the value provided to patients. In 2022, the HFPN hosted two such webinars: Caring for the LGBTQ+ Community; and Barriers to Medication Adherence.

QURE

Physicians are always looking for tools that help them provide exceptional value-based care with greater outcomes for their patients. The HFPN offers its members access to QURE Healthcare’s scientifically validated patient simulations. This case-based educational approach is focused on clinical areas most relevant to patients to help improve their health outcomes and, in turn, the physician’s performance metrics. The user-friendly interface offers concise education, peer-comparisons and CMEs.



The benefits of HFPN membership

The HFPN, with more than a decade of experience behind it, has worked successfully in the value-based, risk/reward arena. Physicians who are part of the HFPN enjoy the following benefits:

- Access to concierge-level support from a dedicated Practice Transformation Consultant team.
- Access to all HFPN-negotiated value-based contracts, including:
 - Direct-to-employer
 - Commercial HMO/PPO
 - Medicare Advantage
 - Accountable Care Organization membership
- Access to QURE, a dynamic best practices online tool (with CMEs) that helps improve patient outcomes and performance metrics. Also, ongoing additional avenues to receive clinical best practice education and learning opportunities.
- Invitation to lunchtime webinars, in addition to the annual HFPN Summit to network with colleagues, gain knowledge from industry leaders and earn valuable CMEs.
- Significantly discounted purchase, implementation and maintenance price of Epic Community Connect. Working from this platform allows for bi-directional clinical data and point of care visibility to help advance unbiased and timely care for patients.
- Use of technological platforms, such as Health Information Exchange (HIE), to allow for greater care coordination.
- Board of Trustees representation for independent providers and Physician Organizations.
- Access to HFH Referring Office (RPO) for seamless referrals for patients of all ages to specialists.
- Clinical Support programs and outpatient interventions proven to help improve the patient experience and care, and reduce overall cost.
- Access to provider liability insurance and discounts on supplies (medical, pharmaceutical, etc.).

Epic Community Connect

A crucial aspect of elevating any clinically integrated network is to ensure true integration. Henry Ford Health makes this both affordable and accessible by subsidizing some of the cost of installation and maintenance of the award-winning Henry Ford version of Epic Community Connect for its members. Having the ability to connect with other HFPN providers via this nationally recognized version of Epic allows members to heighten metric integration. This, in turn, can improve performance, which directly translates into reaching performance benchmarks. More information can be found on the Henry Ford Community Health Technology Network website at www.henryford.com/hcp/chtn.



Practice Transformation Team

Our Practice Transformation team brings a wide variety of experience and skills to the table for the benefit of all of our Network physicians. All are focused on connecting members with the tools and understanding they need to deliver the highest level of value-based care to their patients, and to achieve established quality metrics.



Sharon Thomas – As the HFPN Director, Network Performance, Sharon brings with her a Masters' degree in Health Services Administration and a Bachelors' in Biopsychology, Cognition and Neuroscience from the University of Michigan. Prior to joining the HFPN she was an Administrative Fellow for Henry Ford Health, serving in the office of the CEO.



Kathy Berta – Kathy has vast experience in Practice Management, with extensive knowledge of value-based programs along with the Patient Centered Medical Home model. She received both her Bachelors' degree and Masters' degree in Health Administration (with a focus on population health) from Central Michigan University.



Rachel Micklus, MSN, RN – Bringing her valuable perspective as a nurse who also has a keen understanding of analytics, Rachel is a key member of the team. She received her Bachelors' degree in nursing from Oakland University, then her Masters' degree in nursing (with a focus on health informatics) from Duke University.



Theresa Porada – With the HFPN since its inception and with HFH for more than 25 years, Theresa has longstanding relationships with our Physician Organization leaders and independent physicians. Her primary focus has been in the areas of physician recruitment, retention and credentialing, and heightening physician satisfaction and engagement. She has a Bachelors' of Science in Public Administration from the University of Michigan.

HFPN Board of Trustees

The Board is constructed in a manner where voting will always be balanced and equitable among its Physician Organizations and independent providers. It is comprised of three physician leaders from the Henry Ford Medical Group, two representatives from other large member Physician Organizations and one independent provider.

Henry Ford Medical Group (HFMG) Physician Organization



Adnan Munkarah, M.D.
Henry Ford Health
Executive Vice President
and Chief Clinical Officer



Diane George, DO
CMO, Primary Care, HFMG



Jerome Finkel, MD
Chief Primary Health
Officer, Henry Ford Health

Independent Providers



James Martin, DO
Greater Macomb
Physician
Network (GMPN)



Jalal Thwainey, MD
Independent provider

Ex-Officio Members




Denise Brooks-Williams
Senior Vice President and
CEO of Market Operations,
Henry Ford Health




Bruce Muma, MD
President and CEO, HFPN

HFPN Value-based Contracts

GM ConnectedCare (Direct-to-Employer) Offered to SE Michigan Salaried GM Employees



Blue Cross
Blue Shield
of Michigan



Subscriber Name: [REDACTED]

Subscriber ID: IYX [REDACTED]

Issuer (80840): 9101003777

Group Number: 83640

Issued: 12/2022

RxBIN: 004336

RXPCN: ADV

RXGRP: RX0570

HENRY FORD HEALTH

	Network	Deductible(s)	Out-of-Pocket Max(s)
Level 1		3,400/3,400	5,000/5,000
Level 2		6,800/6,800	10,000/10,000

Individual/Family

PPO Behavioral Health - Traditional PPO

Rx

Blue Cross Blue Shield of Michigan
600 E. Lafayette Blvd., Detroit, MI 48226-2998
A nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association

Use of this card is subject to terms of applicable contracts, conditions and user agreements. BCBSM provides administrative services only and has no financial risk for claims.

Dental, Vision and Pharmacy claims are processed by another carrier. All other providers file claims with the local BCBS plan.

Lowest out of pocket costs when using a ConnectedCare: Henry Ford Health System provider.

THIS PLAN HAS ENROLLEE COST SHARING WHICH MAY INCLUDE DEDUCTIBLE AND/OR COPAY REQUIREMENTS.

bcbsm.com

Customer Service: 800-482-2210

Medical Precertification: 800-932-3203


Behavioral/Mental Health and Substance Use Disorder: 877-240-0705

MyCare Advice Line* (24/7 Nurse Line): 833-262-1949

CVS Caremark® RX Coverage*: Enrollees: 844-379-1671
Pharmacy Providers: 800-364-6331

* Contracted for separately by the group provider.

Henry Ford Health CDHD Preferred (Henry Ford Health Employee Healthcare Option)



Administered by Alliance Health and Life Insurance Company

HMO
Self-funded

hap.org

JOE SAMPLE

ID Number: 10000000000

Group ID: 100000140000

RxBIN: 003858

RXPCN: A4

RxGroup: HAPCOM

	INDIVIDUAL/FAMILY
In-Network Deductible:	\$1,500 / \$3,000
Max Out-of-Pocket:	\$6,000 / \$12,000

Plan Sponsor: **HENRY FORD HEALTH**

aetna
Aetna Signature Administrators® PPO

Customer Service: (866) 766-4709

Concierge Team: (866) 434-1369

MyCare Advice Nurses: (866) 434-1372

Mental health/chemical dependency services: (800) 444-5755

TTY: 711

Pharmacies: (800) 922-1557

Vision (EyeMed): (877) 287-5288

Providers: (866) 766-4661


Send claims to:
Alliance Health and Life Insurance Company
2850 W. Grand Blvd., Detroit, MI 48202

Payor: 38224


Emergencies: Covered worldwide. Call within 48 hours of hospital admission.

Preauthorization: Approval may be needed for select outpatient medical services, prescription drugs, inpatient and behavioral health services.

You are entitled to medical benefits and agree to the terms and conditions specified in your benefit guide and plan documents. Alliance Health and Life Insurance Company assumes no financial risk on self-funded claims. Plan Sponsor funds covered claims. Health care services should be obtained from our affiliated providers.



Henry Ford Tiered Access (Henry Ford Employee Healthcare Option)



Administered by Alliance Health and Life Insurance Company

EPA
Self-funded

hap.org

JOE SAMPLE

ID Number: 10000000000

Group ID: 100000140000

RxBIN: 003858

RXPCN: A4

RxGroup: HAPCOM

	INDIVIDUAL/FAMILY
Tier 1 Deductible:	\$500 / \$1,000
Tier 2 Deductible:	\$1,500 / \$3,000
Max Out-of-Pocket:	\$6,000 / \$12,000

Plan Sponsor: **HENRY FORD HEALTH**

aetna
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Customer Service: (866) 766-4709

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Pharmacies: (800) 922-1557

Vision (EyeMed): (877) 287-5288

Providers: (866) 766-4661

Aetna Providers Outside of Michigan: (888) 427-6464


Send claims to:
Alliance Health and Life Insurance Company
2850 W. Grand Blvd., Detroit, MI 48202

Payor: 38224

Emergencies: Covered worldwide. Call within 48 hours of hospital admission.

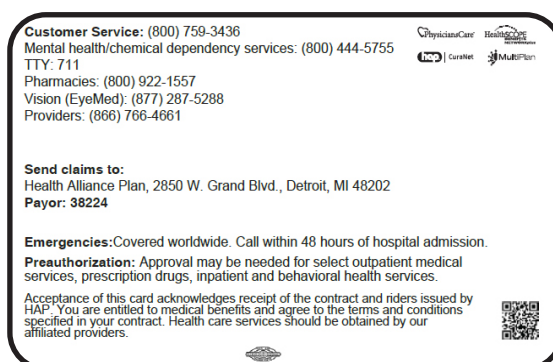
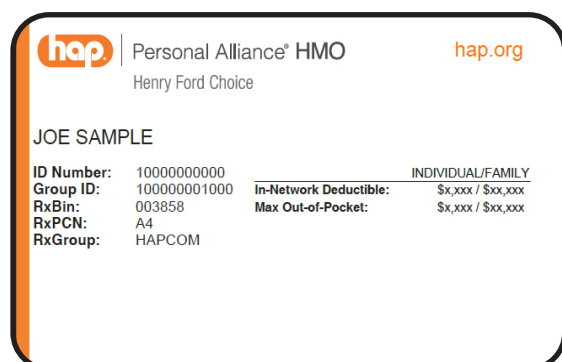
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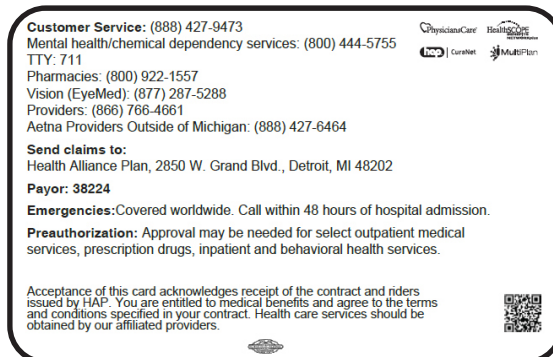
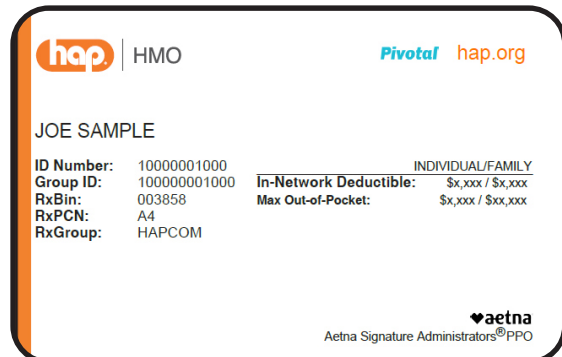


The following are the insurance card images for the current HFPN value-based contracts.

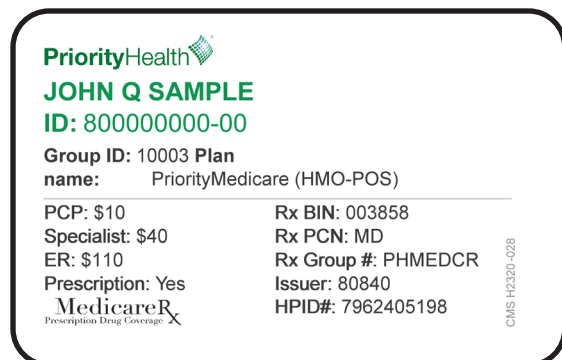
Henry Ford Choice (Exchange Product)



HAP Pivotal



Priority Health Medicare Advantage





To contact the HFPN:
Call 313.874.1466
Email HFPNHelp@hfhs.org