

# HFPN News



Dear Colleague,

Our HFPN Summit – the first held in person in years – is a little over two weeks away! We hope you have registered to attend our November 5 event, which is sure to be an enriching morning.

This year's Summit is titled [Connecting the Dots: Enhancing Patient Engagement to Improve Clinical Outcomes](#), and will be held on **Saturday, November 5, from 8 to 11 a.m.** at the MSU Management Education Center in Troy. Our keynote speaker is **Adesuwa Olomu, MD, MS, FMCP, FACP**, who is MSU Vice Chair for Research, and Chief of the Division of General Internal Medicine. Our panelists include Henry Ford Director of Hospice/Palliative Care **Kristen Chasteen, MD**; Henry Ford Emergency Medicine/Media Specialist **Frank McGeorge, MD**; HFPN/Alliance Health primary care provider **Donald Muir, MD**; and Henry Ford Chair of Pediatrics **Uzma Shah, MD**.

As you can see, our presenters represent a great cross section of providers and will offer guidance and practical steps to take to improve the ever-important aspect of caring for the whole person. We all know, engagement with and from the patient is a huge step toward adherence to any care plan. Without it, patient outcomes suffer, in addition to quality scores of the provider.



Please take time [to register](#) and attend either through the HFPN website or by scanning the QR code to the right. Please note, the registration deadline is **Tuesday, November 1**. You can [reach out to the HFPN](#) with any questions you might have.

## [HFPN Medication Adherence Webinar Replay](#)

A huge thank you to those who attended the October 13 HFPN webinar addressing medication adherence – how it impacts patient health outcomes and how to close the gaps. We would also like to thank our presenters who provided exceptional information and fascinating stories related to this topic: Henry Ford VP of Pharmacy Services **Rox Gatia, PharmD, MHSA, BCPS**; Manager of Henry Ford Medication Therapy Management **Sandra Nowak, PharmD** and General Motors Healthcare Analyst **Sarah Spannbauer**.



For those who could not attend the live webinar, you can watch it via the [replay found here](#). It is also posted to the [HFPN website](#).

## [When COVID Hits Close to Home](#)

Monoclonal antibody treatment became available in November of 2020 but was not widely accessible to the general public until spring of 2021. This is when the U.S. and Michigan departments of Health and Human Services became more heavily involved to ensure distribution of the life saving treatment. At this point, in April 2021, the leadership of the Henry Ford Physician Network became involved and stood up Henry Ford Health's monoclonal antibody (mAB) treatment program, specifically focused on serving

members of the Southeast Michigan community suffering from COVID-19. This was prior to the availability of the antiviral prescription, Paxlovid, and was the only therapeutic treatment available.

Today, this program is still part of Henry Ford's overarching pathway to health for patients suffering from the effects of COVID infection, and for referrals from our community-based providers. Recently, Novi-based pediatrician and assistant professor at MSU's College of Human Resources **Lili Levy, MD** and her sister, Henry Ford Endocrinologist **Shiri Levy, MD** called on the mAB team when their parents were diagnosed with COVID and required a medical intervention. Once they connected with the mAB team, an action plan was initiated, which included the mAB scheduling team of **Kathy DeBaker** and **Kelly Schroeder** and a Henry Ford Mobile Integrated Health (MIH) paramedic, **Carletha Jones**, who facilitated the infusions for both of their parents in the comfort of their own home.

"As a community healthcare professional who has been working through the pandemic, I know the risks and the toll that the pandemic has taken on healthcare providers across all disciplines," Dr. Lili Levy said. "Although I swab and counsel families and patients regarding COVID, it is different when COVID visits your family. Dealing with it on a personal level is an eye-opening and challenging experience.

"Thankfully, the availability of the infusion team over the weekend to help my parents receive the monoclonal antibodies was a blessing. I would like to highly commend the Henry Ford infusion team, from the coordinators – Kathy and Kelly – to the paramedic who came out to my parents' house for their greatly appreciated service."

Because of these services, their parents are now on their way to regaining their health. It is this sort of coordinated effort that continues to place Henry Ford in a positive light within the community.

"All of the personnel we dealt with were highly professional and exceptionally empathetic and supportive," Dr. Lili Levy added. "I would like to especially highlight Carly Jones who was the infusion paramedic that administered my dad's treatment on Sunday September 25. Henry Ford is lucky to have her on their team!! Not only are all these people capable, responsible, empathetic and professional, but they provide an invaluable service not only to the people who feel ill but to their families as well during a very stressful time. I would like to thank each and every one of them and Henry Ford Health for having this service available to patients."

Henry Ford has delivered hundreds of these infusions since April of 2021, and it could not be done without the focus and coordination of multiple teams. This patient story is a shining example of the type of outreach and coordinated care our HFPN members can provide for their patients with the full resources of our HFPN team and Henry Ford Health.

"Soon after monoclonal antibodies became available, our HFPN team was tapped to organize the process and create pathways for our patients and other members of our Southeast Michigan community to receive this life-saving therapeutic," said HFPN President and CEO **Bruce Muma, MD**. "From the start, we were the leader in providing this treatment. It is stories like this that throw the spotlight on the amazing things we can do at Henry Ford for our current and new patients."

*October 2022*