HFPN News

HENRY FORD HEALTH:

Dear Colleague,

There is little doubt that the number of value-based care contracts, initiatives and programs are accelerating throughout the healthcare world. A crucial way to achieve value is by moving the patient through any consultations or procedures without delay. This is most often achieved through continuity of care, which often means avoiding outward migration of the patient for care.

The HFPN is committed to the highest possible level of connected care for your patients, whether you are part of one of our Physician Organizations or are fully independent but affiliated with Henry Ford Health through the HFPN. We have worked to create robust two-way communication for any of your patients who seek specialty care through the Henry Ford Medical Group and vice versa. We are *one* network and must operate as *one* network for the benefit of our patients.

While this two-way communication is optimally achieved through the use of <u>Epic Community Connect</u>, we also have connectivity through other means for those who are not on this EMR platform. If you have any questions on how to enhance the communication between you and any other HFPN providers, please connect with our <u>HFPN Practice Transformation Consultant team</u>. They are eager to help you optimize your membership in the HFPN and create seamless connected care for your patients.

HFPN Webinar Series 2023 Kicks Off

We are happy to share that our first of two lunchtime webinars for 2023 will be held on **Thursday, May 25 from noon to 1 p.m.** and is titled *Relating to High Weight Patients: Do You Show Unconscious Bias?* <u>Registration is now open</u> and will remain open through the presentation. We are expecting this to qualify for 1 CME and 1 hour of mandatory LARA implicit bias training.

Speakers include **Kendrin Sonneville, ScD, RD, FAED** from the University of Michigan, who is a registered dietitian, behavioral scientist and public health researcher who studies how to promote health and wellbeing without creating weight stigma. She has also spoken extensively on this topic. <u>This U of M web page</u> allows you to preview some of the research/publications led by Dr. Sonneville, who notes that medical students receive little or no training in how to approach high weight patients. Because of this, the encounter, when done using stigmatizing language and implied bias, can create an immediate barrier between patient and provider.



Additionally, during this webinar, attendees will hear from Henry Ford Health Director of Preventive

Cardiology Weight Management **Dennis Kerrigan**, **PhD** and Medical Director of Henry Ford's Weight Management Program **Suki Singh**, **MD**. Drs. Kerrigan and Singh will share options for high weight patients, while also offering techniques to approach these patients with compassion and understanding.

We ask that you <u>pre-register for this webinar</u>, which is open to all HFPN providers and their staff, including MAs and office managers/employees who often are the first to greet (and weigh) patients.



Henry Ford Cancer Institute Offers True Patient-Centric Care

The Henry Ford Health Cancer Institute's Brigitte Harris Cancer Pavilion, located on the Detroit campus, offers patients not only extraordinary care options, but also an exceptional care experience. Recently, members of the HFPN administrative and leadership teams were treated to a tour of the building by Physician In Charge, Brigitte Harris Cancer Pavilion and Associate Director-Surgical Oncology, Henry Ford Cancer **David Kwon, MD** and VP of the Cancer Institute **Madelyn Van Tassel**.

During this time, Dr. Kwon and Madelyn indicated much of the reasoning behind the design of the building that focuses on the patient experience. One example is that all patient exam rooms enjoy a full window, a chair that can recline into an exam table and video capabilities so that family members or friends who could not attend the appointment can still participate. Likewise, the infusion area of the building allows patients a comfortable area with drawers for their belongings, seating for companions and a line of sight to the full windows that surround the area.



"Every part of this building was designed to make the patient experience as comfortable as possible," Dr. Kwon said. "Unlike many other facilities, where staff have big offices with full windows, we made sure our patients were the ones with the views to help provide some brightness for them."

In addition to the exceptional level of care, design and aesthetics, the experience at the Pavilion ensures that the patient is the center of every appointment, with care team members coming to the patient instead of the other way around. Part of this truly patient-centered care includes repatriating patients back to their primary care providers and even offering shared treatment programs to accommodate patients in their neighborhoods. Also, new to the Pavilion is a dental care suite to help address many of the issues faced by cancer patients along their treatment journey.

To refer a patient to the Brigitte Harris Pavilion for evaluation, diagnosis or treatment, please contact the Referring Physician Office <u>via email form</u> or by calling 877-434-7470.

Protera Health: Available to Your Patients

As we continue with work connected to Patient Reported Outcome Measures (PROMs), we are happy to make this offer available to your patients who have back, neck or joint pain. Through Protera Health, a company co-developed by Henry Ford orthopedic surgeon **Eric Makhni, MD, MBA**, and Henry Ford Innovations, your patients can receive digital exercise therapy and coaching to help ease their back, neck or joint pain.



As this is in a "pilot" stage, the program is being offered to a limited number of enrollees for free. If you have any patients who you feel may benefit from this type of virtual

physical therapy/coaching assistance, please fill out this <u>Interest Form</u> and Dr. Makhni will connect directly with you.

"Back and joint pain can be challenging to deal with because of all the different aspects involved," said Dr. Makhni. "One of the most important predictors of pain and functional improvement is starting – and sticking to – a good home exercise program. Our team sets participants up with physical therapist-designed home programs and provides regular – and friendly – reminders to help keep participants motivated, accountable and engaged. We also educate them about their unique health opportunities, especially those related to lifestyle, weight management and mental health, all of which can dramatically improve their overall physical health."

Of course, this evaluation does not take the place of a specialty consultation or an appointment with a primary care provider, something that is communicated to the participant.

QURE 2023 for Primary Care Launches April 25

The HFPN continues to offer its providers – free of charge – access to QURE, a renowned case-based, provider-centric educational approach that is proven to improve clinical variation for patients. Each year, QURE trainings focus on the most pressing healthcare issues within the patient population.

The first <u>HFPN-QURE Healthcare</u> session for primary care providers goes live on April 25 and centers on Chronic Kidney Disease, Type II Diabetes and Behavioral Health (focus: depression and anxiety). While official registration ended on March 31, you can still <u>register for the primary care sessions</u> by **this Friday, April 14**.

PCPs who participate in QURE will receive two seasons of cases over the course of the year– six cases each season for 12 total cases. Each case takes no more than 10 minutes to complete. Our independent PCPs (including any Primary Care APPs and residents) can register via the <u>2023 QURE Registration</u> <u>Google Form</u>. For our PO leaders, please send your PO's HFPN QURE roster to the <u>HFPN team</u> or HFPN Director of Network Performance <u>Sharon Thomas</u>.

If you have questions about QURE, please contact HFPN Director of Network Performance <u>Sharon</u> <u>Thomas</u> or our <u>Practice Transformation Consultant team</u>. Additional information regarding QURE can be found on our <u>HFPN website</u>.

Supporting HFPN Causes

The HFPN is excited to be participating and leading the way for two extremely important causes – the annual AMA Heart Walk and, new this year for the HFPN, the Michigan Tour de Cure. Details about these two fund and fun-raisers are listed below. Thankfully, they are one week apart so, if inspired, you can participate in both. For those who aren't walkers or bicyclers, you can always participate by making a donation to the HFPN team. Please read on to learn more about these two important causes.

Heart Walk 2023: Listen to Your Heart

Our Heart walk team this year is proudly called <u>Listen to Your</u> <u>Heart.</u> Listening to warning signs from your heart is, of course, a crucial aspect of recognizing when there might be a problem and seeking help. Additionally, when we truly listen to our hearts, we tap into knowledge and guidance, whether that involves cardiovascular health or other meaningful aspects of our lives.

We want to extend the invite to join our team to all our HFPN independent providers and Physician Organizations in addition to any staff members; you can go here to <u>register and join our team</u>. This is an excellent opportunity to show our unity and maybe even go for a nice walk together!

If you are so inclined, you can find our *Listen to Your Heart* team page through <u>the Henry Ford Health</u> <u>Heart Walk page</u> for the event taking place on **Saturday, June 3 at Comerica Park**. There you will see ways to participate and view how close we are to achieving our goal of raising \$2,000.

You can participate in a number of ways:

- By walking at the event
- Making a donation to our *Listen to Your Heart* team





- Supporting a colleague who has formed their own team under our group
- Sharing our *Listen to Your Heart* page link and a kind note on social media to help us achieve our fundraising goal. Messages on social media can be as simple as: *Join me in advancing heart health by supporting our Listen to Your Heart team in this year's Heart Walk* or *Listen to Your Heart and join me for the AHA Heart Walk*! Simply include this link in your posting and let's see what happens.
- Or ... all of the above!

Our team captain, once again, is <u>Aaron Sohaski</u>. If you have questions regarding your donation or joining *Listen to Your Heart*, please connect with him.

Michigan Tour de Cure for Diabetes Research and Education

At a recent HFPN Operations meeting, our Network's President and CEO **Bruce Muma, MD** shared the reason why he is participating in the <u>Michigan 2023 Tour de Cure</u>, a bike ride of varying distances – taking place on **June 10 and originating from Domino's Farms** – that will help raise money for research to prevent and cure diabetes.

Dr. Muma expressed how challenging it has been to watch formerly healthy patients have to deal with the

ongoing and often devastating effects of diabetes. While he has seen many of his patients with this disease lower their A1c through lifestyle changes, most still struggle with making

enough changes to impact their long-term health. This is why he is jumping at the chance to help raise money for this cause, and pedal – a lot! – to show his support.

If you would like to join in the ride or cheer on Dr. Muma's team by making a donation, please scan the QR Code to the right and you will be taken to the page. You can also <u>click this link</u> and it will take you directly to Dr. Muma's page to make a donation.

Mosaic ACO News

Henry Ford's participation in the world of accountable care organizations (ACOs) – via the HFPN – began more than a decade ago; these contracts have always resulted in considerable shared savings, which is passed on to participants. We are currently in the second year of our Mosaic ACO and welcome the opportunity for new providers to join for 2024.

As background, initially, the Henry Ford ACO (HFACO) participated in the Next Generation CMS model, which sunset at the end of 2021. This offered the opportunity for the HFPN to expand its scope in 2022 and welcome both Jackson Health Network and Covenant HealthCare Partners to join the new <u>Mosaic</u> <u>ACO</u>, a CMS Medicare Shared Saving Program (MSSP). Like the NextGen model, this MSSP model for Medicare fee-for-service beneficiaries is an upside/downside risk contract.

Our Mosaic leadership team is now beginning discussions with providers or PO leaders who are interested in joining the Mosaic ACO for 2024. If you would like to learn more about this, please connect directly with HFPN Director of Contracting and Compliance <u>Aaron Sohaski</u>.

HFPN Announcements

Due to the expanding work and breadth of the HFPN, we are happy to announce that we have added two new team members and have also changed titles of two others to better fit their roles. Please join us in welcoming Project Manager/Scrum Master **Abbi Van Andel** and Financial Consultant **Napoleon Gilmore III** to our team.







Additionally, **Sharon Thomas** is now Director, Network Performance; and **Abby Elowsky** is Director, PRM Technology. Both Sharon and Abby "Elo" have led their teams through an expanded work footprint while maintaining exceptional results. Please join us in welcoming Abbi and Napoleon and also congratulating Sharon and Abby.

April 2023

If there is an item you would like to see in the HFPN News, please <u>email content editor Cyndy Lambert</u>. You can view past issues of the HFPN News on the <u>News/Articles page</u> of the <u>HFPN website</u>.