



Summit focuses on new way of thinking, working

On Oct. 19, more than 300 physicians and staff attended the HFPN Summit, *Collaborating for the Future 2013*, at the MGM Grand Detroit.

“The Summit focused on moving from volume-based to value-based care,” said Charles Kelly, D.O., president and CEO of the HFPN. “Controlling costs by giving the right care, in the right place and at the right time means that although physicians will see fewer patients, compensation will follow. The discussion reminded us that while this move is challenging, it ultimately allows us to better utilize our skills as physicians, work more effectively and make a greater impact on patient health. It’s a new way of thinking and working with benefits for patients and practitioners.”

If you missed the Summit, log on to www.henryford.com/cmeevents from inside the HFHS network to view the presentations and receive 4.0 AMA PRA Category 1 credits. Copies of the Summit presentations are also available by logging on to ESR (Front page->References->HFPN Corner) or the Henry Ford Physician Portal at www.henryfordphysicianportal.com.

If you attended, be sure to reply to the evaluation sent to you via email. If you did not receive an email about the evaluation, please call (313) 916-8354.

Press Ganey Roll Out

The HFPN has partnered with Press Ganey to measure patient satisfaction for those practices not currently using a survey process. Because patient satisfaction is a required 2013 performance metric for all specialties, the HFPN is able to cover the cost to administer the surveys. Several elements of the survey pertain to the care provider. Press Ganey will mail surveys on your office’s behalf and collect all data. The target number of surveys for each physician is 30 in 2014.

You’ll receive feedback data at the end of 2013 and results on a continual basis into 2014. Only you, your physician leader, and administrative staff at the HFPN will have access to this data. For details about the survey and data collection process, the elements that pertain to the care provider, and the data you will receive, [Click here](#).

The Henry Ford Physician Network (HFPN) is a physician-led, clinically integrated network that includes private practice, hospital-employed and Henry Ford Medical Group physicians. Today, the network is more than 1,600 physicians strong, working together to provide the highest quality, cost effective health care.

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