

# Get to Know the Leader



With an impressive 16-year journey at Henry Ford Health, Mandy Kilpatrick has built a career grounded in purpose, growth, and service. From her start in Emergency Department coding to her current role as Supervisor of Documentation and Coding Delivery, Mandy has continually advanced her impact—supporting 2,500+ providers across 45 specialties and subspecialties with high-quality education in professional coding, documentation, and risk-based care.

**"I find deep purpose in being a trusted resource—knowing that my expertise supports our exceptional providers and ultimately enhances patient care,"** Mandy shares.

Today, she helps lead a team of 24 with a focus on servant and transformational leadership, driving excellence through empowerment, collaboration, and shared purpose. Her passion? Creating a ripple effect of growth, trust, and continuous improvement across the system.

**"We're an innovative, excellence-driven organization where creative thinking and team empowerment are daily habits. There's a real openness from leadership—feedback is welcomed, growth is encouraged, and communication is transparent."**

#### **A Few Fun Facts:**

- Mandy is a proud mom of 4.
- She's a breast cancer survivor.
- She's applied to be on the TV show *Survivor*—and plans to apply again!

When asked about her future, she lights up:

**"I plan to be with Henry Ford Health until I retire—which is a very long time from now!"**