



EVERY STAGE OF LIFE
REPORT TO THE COMMUNITY
2014



Allegiance
HEALTH



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OUR MISSION

We lead our community to better health and well-being at every stage of life.

OUR VISION

We will create Michigan's healthiest community through exceptional health care and inspiring a passion for wellness.

OUR VALUES

Compassion, competence, customer service, diversity, healing environment, integrity, quality and teamwork



Allegiance Health received the 2014 Patient Safety Excellence Award™ from Healthgrades, a leading online resource for comprehensive information about physicians and hospitals. Out of the 131 hospitals Healthgrades evaluated in the state of Michigan, Allegiance Health was the only hospital to receive this award for six years in a row.

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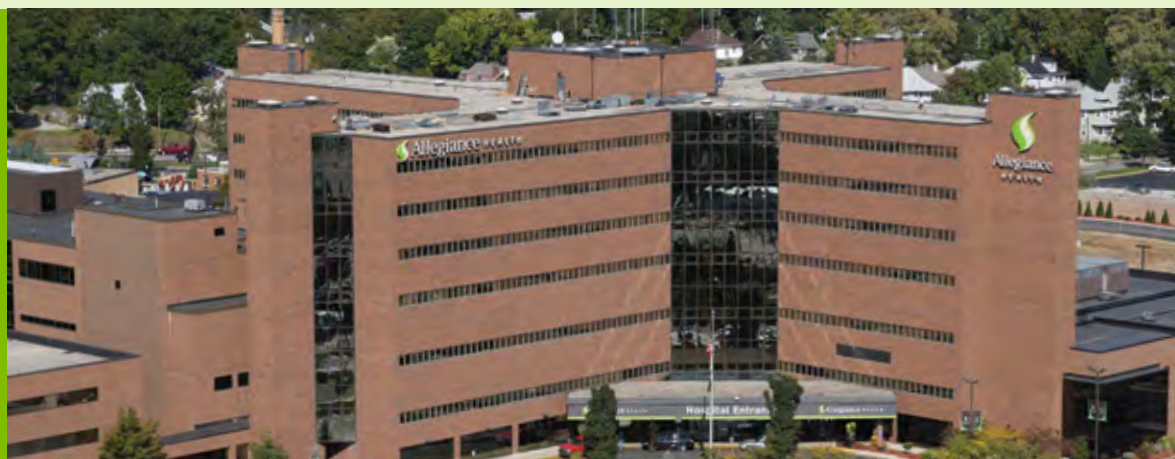
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WELCOME FROM OUR CEO

Dear Neighbor,

The theme of this year's *Report to the Community*, "Every Stage of Life," comes from the Allegiance Health Mission: "We lead our community to better health and well-being at every stage of life." Our Mission is the driving force behind everything we do. It represents our commitment and our promise to this community: No matter what your age or state of health, we will do our best to ensure you receive the quality care, comfort and compassion you deserve.

As the health care industry continues to go through a dramatic transformation, we are confident in the future of Allegiance Health and our ability to be successful. A critical factor will be our ability to provide increasingly more value to our patients. Offering high-quality, high-value care is best for our community, and it will remain the foundation of all strategic decisions we make for our health system.

We are proud to present this *Report* to you and to share the experiences of some of our patients—from those just beginning

to take their first steps to those who have led a full life. As always, we are proud of the physicians, staff and volunteers who have devoted themselves to improving the quality of life in our community.

We are also pleased to share some of the past year's highlights for the Allegiance Health Foundation. Your support of our Foundation helps ensure that the same high-quality care you have come to rely on from Allegiance Health is available to every member of our community, regardless of their ability to pay.

Thank you for entrusting us with your care. We consider your trust as our deepest honor and remain dedicated to earning that trust every day.

Sincerely,

Georgia Fojtasek
President and CEO






Allegiance Cares for Children

Allegiance Health provides the services of 13 pediatric hospitalists, who are pediatricians specializing in care for hospitalized children. They are available at the hospital 24 hours a day, 7 days a week.

Our Emergency Department treats nearly **20,000** children each year for everything from fevers and broken bones to major surgery.

BABY STEPS TO A QUICK RECOVERY

A young boy with light brown hair, wearing a blue and white plaid shirt and khaki pants, is walking in a hospital hallway. He is looking back over his shoulder towards the camera. The hallway has a light-colored floor and walls, with a green safety mat on the floor in the background.

Learning to walk is an exciting and memorable milestone in a child's life, but it often comes with a few bumps and bruises along the way. For 15-month-old Keegan McCabe, those tentative first steps led to the Emergency Department at Allegiance Health.

"Keegan was at my mother's house, trying out his new walking skills, when he slipped and fell. He bumped his little chin on the window sill and bit his tongue," said Keegan's mother, Andrea. With all the blood and tears that followed, Keegan's grandmother was understandably upset. She called Andrea and her husband, Chris, and told them to meet her at the hospital.

When they arrived at the Emergency Department, Keegan was examined, and it was determined that his tongue required stitches. "It's a little scary when such a young child needs emergency medical care, but the wonderful staff and doctors at Allegiance made this a really great experience for us," said Andrea.

"My first thought was that the nurse must have kids of his own, because of his gentle, calming manner with Keegan."

Keegan needed to have an IV inserted, and Chris and Andrea were concerned that he would be afraid. "My first thought was that the nurse must have kids of his own, because of his gentle, calming manner with Keegan," Andrea said. "I work in child care, so I recognize and appreciate those who work well with children. We were thrilled that the first attempt at inserting Keegan's IV was successful and didn't upset him."

The pediatric hospitalist on call was also "wonderful with Keegan," Andrea said. "He ended up putting two stitches in Keegan's tongue. When Keegan woke up from the sedation, he was a little cranky because he had to wait several hours to eat or drink. But, considering what he had been through, he did great. We couldn't have asked for better care."

Now fully recovered, Keegan is cruising at full speed.

COMMUNITY HEALTH

Northwest Community Health Center, the newest of the Center for Family Health's four school-based clinics, is located at R.W. Kidder Middle School. In addition to treating patients of all ages for illnesses and injuries, the staff provides annual and sports physicals, well-child checkups, immunizations and behavioral health counseling.

The school-based clinics are a real benefit for parents, especially when both work full time like Peter and Sande Stanley. With two grown daughters in college, the Stanleys recently adopted siblings Baylee, who is in grade six, and ten-year-old Chase, who is in grade five. "The Northwest Center has been great because it accepts the kids' Medicaid, which our former health care provider does not," Sande said. "It's also open from 7 a.m. to 4 p.m., so we can schedule their medical appointments during school hours."

Recently, Baylee's throat felt sore in the middle of the school day, and her teacher sent her straight to the health center. Baylee tested positive for strep throat—a bacterial infection that starts quickly and causes painful swallowing. "We were so grateful it was caught and treated early, before it could get worse or spread," Sande said.

The Stanleys appreciate knowing their children can get to the clinic from their classrooms safely, without even going outside. "We also feel completely confident in their quality of care," Sande said. "The office is very kid-friendly, and the staff is good at explaining things to patients and parents. Whenever I can be there, I always stay in the exam room with my kids, and I've been very impressed with the respectful way they're treated."

"Adopting older children has been the most challenging and rewarding thing we've ever done. We're thankful to the Center for Family Health for making life a little easier."

Baylee and Chase will continue at the Northwest Community Health Center through high school, which is a relief to their parents. "Adopting older children has been life-changing—the most challenging and rewarding thing we've ever done," said Sande. "We're thankful to the Center for Family Health for keeping our kids healthy and making life a little easier."



"I like having a health center at my school because I can walk over from class, and my Mom doesn't have to leave work. Everyone here knows me and is really friendly."

Baylee Stanley, age 12



**Center for
Family Health**

Allegiance Health donates
\$500,000
annually to help the Center for
Family Health care for patients
of all ages, including students at
the school-based health clinics.

PRIMARY
CARE MEETS
SECONDARY
SCHOOL

Every year, Allegiance Health makes a significant investment in our community by providing low-cost or cost-free services and education.

These community benefit programs supplement our normal services and extend our mission as a not-for-profit health system to improve the health and well-being of all community members, regardless of their ability to pay.



\$105,184,689

Total Contributions to Community Programs + Services in 2014



\$500,000

Contributions to Community-Based Clinical Services



\$300,641

Contributions to General Community Health Education



\$127,840

Contributions of Free or Discounted Prescriptions and Supplies

2014 CONTRIBUTIONS TO THE COMMUNITY

Program or Service	Community Members Served	Contribution
Transportation Services Includes transport between hospital and physician offices or patient homes, as well as emergency cash for those unable to pay for bus tokens or cab fare		\$172,534
Community-Building Activities Includes activities focused on improving social conditions, such as homelessness and poverty		\$251,625
Health Care Support Services Includes group support for patients with asthma and chronic lung disease, grief, cancer, diabetes, stroke and organ transplants	56,878	\$422,069
Community-Based Health Screenings Includes free screenings for blood pressure, vascular disease, cholesterol, cancer, hearing and behavioral health	1,414	\$23,159
Counseling Includes family counseling and tobacco/smoking cessation counseling	4,705	\$72,345
Meals/Nutrition Services	800	\$21,614
Donations for the Community Cash		\$5,785
Donations for the Community Grants	15,000	\$94,320
Donations for the Community In-Kind		\$63,703
Community-Based Clinical Services Includes contributions to support the medically underserved, through the Center for Family Health	25,000	\$500,000
General Community Health Education Includes education related to AIDS/HIV, behavioral health/ depression, fitness and exercise, prenatal health and family planning; community presentations; and newsletters	87,811	\$300,641
Free or Discounted Prescriptions and Supplies Includes prescription drugs, hearing aids, wheelchairs, etc., for those who are unable to pay or are medically underserved		\$127,840

Cost of Care Provided by Allegiance Health without Full Payment

Charity Care	\$13,902,789
Services provided for qualified patients who cannot afford to pay	
Bad Debt	\$40,927,175
Services provided without payment or at substantially less-than-standard charges	
Medicaid Subsidy	\$13,881,293
Shortfalls in Medicaid reimbursement for care to the poor and uninsured	
Medicare Subsidy	\$34,417,797
Shortfalls in Medicare reimbursement for care to the senior population	

Total 2014 Contributions to Community **\$105,184,689**

Allegiance Health	2014 Total
Licensed Beds	391
Includes psychiatry and substance abuse beds	
CareLink Beds	64
Long-term acute care	
Hospice Residence Beds	20
Volunteers	418
Hospital Admissions	17,376
CareLink Admissions	437
Hospice Residence + In-Home Admissions	475
Home Care Admissions	2,427
Annual Payroll	\$201,680,110
City Withholding Taxes	\$1,092,373
Property Taxes	\$759,395
Operating Costs	\$468,109,583

SINGING FOR SURVIVAL

There must be a reason why I have experienced all this," said Jackson resident and karaoke singer Vickie Hester. "Maybe it's to give hope to other people who are facing cancer." After two surgeries for lung cancer and one for breast cancer at Allegiance Health, Vickie is still singing. Like the tattoo between her shoulder blades says, she is a "Survivor."

Vickie's journey began with a diagnosis of lung cancer in 2006, when she was 51. Thoracic surgeon Mohan Kulkarni, MD, successfully removed the upper lobe of her left lung. "Dr. Kulkarni is my angel. I trusted him with my life, and he didn't let me down," said Vickie. She completed a course of chemotherapy following surgery and continued with regular check-ups.

"Everyone is surprised that I still have a singing voice, even though I lost part of both lungs."

At one such check-up in 2008, hematologist oncologist Malcolm Trimble, MD, ordered a Positron Emission Tomography (PET) scan for Vickie. This test uses a small amount of radioactive energy to identify disease in its earliest stages and measure a patient's response to treatment. The PET scan revealed a suspicious area on Vickie's left breast that proved to be cancerous.

Vickie opted to have a lumpectomy to remove just the tumor, instead of a total mastectomy. The procedure was performed by general surgeon Phillip Frantzis, MD. "I felt very comfortable with Dr. Frantzis, and I knew I was in good hands," Vickie said.

Regular check-ups at Allegiance Health identified a suspicious spot on Vickie's left lung, which her care team closely monitored. In 2013, scans showed the spot had changed and begun to grow. Dr. Kulkarni confirmed that Vickie had cancer in her right lung, and in March of 2014, he was able to surgically remove the tip of the right lower lobe. Vickie continues to be checked regularly.

After all she's been through, Vickie is hopeful and determined to pursue her passion for singing. "I recently lost my sister to cancer, and I decided I wouldn't let anything stop me from living life to the fullest every day," she said.

Grant Provides Free Lung Screenings

Allegiance Health was pleased to receive \$31,000 in proceeds from the Tony Open golf outing, which took place at the Country Club of Jackson in July. The funds will be used to provide 164 free lung screenings for patients identified as higher risk for lung cancer.

"Patients usually do not seek early screenings that could identify lung cancer in its earliest stage, because lung cancer screenings typically are not covered by health insurance. Unfortunately then, lung cancer is often diagnosed after it has reached an advanced stage. Our hope is that these free lung screenings will save lives in our community by identifying cancer early, when it is most treatable," said Robyn McDermaid, director of Imaging Services.



EXPERIENCE AND TEAMWORK SAVE A LIFE

I was in top physical condition, biking about 3,000 miles per year, when I learned I had cancer and needed surgery to remove my stomach," said Eric McDearmon. "The diagnosis turned my life upside down." Nearly three years later, and with no signs of cancer, Eric credits his life to the "extraordinarily comprehensive clinical care I received from the physicians and staff at Allegiance Health."

Eric's journey began in late 2011, when he saw an Allegiance gastroenterologist for help with digestive issues. Because Eric had a long history of acid reflux disease, his routine colonoscopy was followed up with a series of diagnostic tests. Tissue samples (biopsies) taken from the stomach and esophagus revealed stomach cancer, and Eric was referred to general surgeon Shawn Obi, DO, a physician leader on the Allegiance Cancer Committee.

"Allegiance Health's cancer center is a world-class facility, and everyone is in touch with the latest treatments. I owe my life to the comprehensive care I received."

Medical oncologist Malcolm Trimble, MD, chair of the Allegiance Cancer Committee, was also on Eric's care team. "I appreciated Dr. Trimble's clinical excellence and the fact that he didn't sugarcoat the truth about the seriousness of my condition," Eric said. "It's obvious that he cares deeply about his patients."

Based on imaging results and discussions with the Allegiance Cancer Committee, Dr. Obi concluded that a complete removal of the stomach (total gastrectomy) was Eric's best and safest option. During this highly complex surgery, Dr. Obi was assisted by general surgeon Lawrence Narkiewicz, MD, and by Allegiance pathologists who performed real-time tissue analysis in the operating room.

Dr. Obi was successful in joining the esophagus to the small bowel, which would allow Eric to begin eating normally after recovery. The surgery was followed by three months of radiation therapy. Eric's feeding tube was eventually removed, and he is now able to eat small meals on his own. Slowly rebuilding his strength, he has even been able to get back on his bike.

Besides being grateful to his Allegiance care team, Eric appreciates that he was able to be treated while close to his family and dear friends. "Their support has been crucial to me," he said.

ORTHOPAEDICS

Larry Heuman is an avid golfer, but his true passion is playing baseball with his grandsons, Grant and Drew. When severe pain in both knees made it difficult to enjoy his favorite pastimes, Larry knew it was time to seek help. Now, after two total knee replacements at Allegiance Health, Larry says he has gone from a nine on the pain scale to a zero.

Picking Grant and Drew up from school is a highlight of Larry's day. He often takes them directly to Ella Sharp Park or Cascades Park, where the two Little Leaguers practice fielding fly balls and grounders. Other days find Larry and his grandsons shooting hoops in Larry's driveway. Before he decided on surgery, Larry started noticing that he needed to sit down and rest after just a few minutes of play. He also went from walking the golf course to using a cart. Then, he had to give up the game altogether.

"My knees feel totally normal. I don't even think about them anymore. I can do yard work, carry things upstairs and walk longer distances."

Going into his surgery, Larry had "all the confidence in the world" in his orthopaedic surgeon, Allan Tompkins, MD, and he appreciated the doctor's straightforward way of explaining his condition and letting him know just what to expect. Immediately following both knee replacements, Larry recovered at the Allegiance Joint Replacement Center. It is informally known as the Joint Camp, because all of the patients are there for knee or hip replacements, and they complete their initial physical therapy sessions as a group.

"My surgeon, the nursing staff and the aides were all great. My physical therapists were compassionate, and they pushed me enough to help me get better," Larry said. "I had a great experience at the Joint Camp."

Grant and Drew are thrilled their grandfather can play with them longer now, and Larry is happy to walk his favorite golf courses again. "I would recommend surgery at Allegiance to anyone having severe joint pain," he said. "You won't be asking yourself why you did this; you'll be wondering why you waited so long."



BACK IN
THE GAME
AFTER KNEE
REPLACEMENTS



Allegiance Earns an "A" for Patient Safety

For the third year in a row, Allegiance Health has earned a top rating of "A" on the Hospital Safety ScoreSM from The Leapfrog Group, an independent national nonprofit organization that monitors hospital safety and quality. Leapfrog assigns these grades to more than 2,500 general hospitals nationwide based entirely on their ability to prevent errors, injuries and infections. Less than one third of the hospitals in the country received an "A" rating.



HIP SURGERY BRINGS NEW INDEPENDENCE

With severe hip pain, even the simple daily activities we take for granted can become impossible. "On a pain scale of one to ten, with ten being the highest, my pain was an eleven," said Albion resident Thurman Lane. "For about three years, I could barely walk. I couldn't do my own grocery shopping, and I wasn't able to take a bath on my own because I couldn't get in and out of the tub." After two total hip replacement surgeries at Allegiance Health, Thurman is nearly pain free, and he's regained the freedom of doing things for himself.

Thurman attributes his joint damage to years of playing sports, like football and kickball. He also worked a variety of outdoor

jobs in cold weather. "I used to be a roofer, and crawling around on my knees did a number on my joints," he said. "My doctor told me my hips were rubbing bone on bone."

Skeptical about joint surgery, Thurman put it off as long as he could. "But I didn't want to be dependent on medication, and I got to a point where no amount of pain killer seemed to help," he said. He finally decided to seek help from orthopaedic surgeon Timothy Ekpo, DO. "A couple of people recommended Dr. Ekpo to me, and then it seemed like I was hearing about him everywhere," Thurman recalled. "Everyone had good things to say, and they were right."



“For about three years, I could barely walk. I couldn’t do my own grocery shopping. Now I’m almost pain free.”

Dr. Ekpo thoroughly explained the deterioration of Thurman’s hips, drawing pictures to show how he would replace the joints with minimally invasive surgery. The procedure involved making a smaller incision in the front of the thigh and spreading the surrounding muscle, rather than cutting it. This often results in

fewer complications and a shorter recovery time. “I put my faith in God and in Dr. Ekpo, and it turned out well,” Thurman said. His two hip replacements were successfully performed just a few months apart.

Thurman has since started walking on his treadmill and lifting weights. “I’m almost pain free now, and I’m feeling stronger all the time,” he said. “When I’m fully healed, I know I’ll be even better.”

A photograph of two Black women embracing warmly in front of a large, multi-story brick building with many windows. The woman on the left is wearing a brown leather jacket and has her arms around the woman on the right. The woman on the right is wearing a black and white patterned jacket and is holding a folder. Both women are smiling at the camera. The background shows a clear sky and some greenery.

EMPOWERED TO HELP OTHERS

I used to be self-conscious about my ‘zipper’ scar, but now I wear it proudly as a sign of my survival,” said open-heart surgery patient Linda Wilson. The support she received from her children Nicia, Charles and Sentelle, and the surgeons and staff at Allegiance Health has empowered Linda to share her story and support others.

For years, Linda has had acid reflux disease, which causes frequent heartburn. When she experienced the warning signs of a heart attack, she misread them as indigestion and went to bed. Still feeling ill the next morning, Linda followed up with her doctor and was sent to the Allegiance Emergency Department.

“Everyone in Emergency moved fast to get me through tests and into a room,” Linda recalled. Cardiothoracic surgeons Mahender Macha, MD, and Vincent Simonetti, MD, came in to see her and explained that she’d had a serious heart attack. Four of Linda’s arteries were significantly blocked, and she was scheduled for cardiac bypass surgery.

Although Linda doesn’t remember much about the day of her surgery, her children were kept informed, which calmed their fears. “The doctors came out and told them everything went well,” Linda said. “I know I wouldn’t be here today if not for God and my surgeons.”

PUBLIC LIBRARY

Improving Community Heart Health

The AstraZeneca HealthCare Foundation created Connections for Cardiovascular HealthSM in 2010 to support and award grant funds to organizations doing innovative work in the field of cardiovascular health. Over the past three years, Allegiance Health has been awarded a total of \$462,000 in support of its Community Hearts program.



"I know I wouldn't be here today if not for God and my surgeons."

Since her hospitalization, Linda has quit smoking. She walks regularly with her daughter and completed the Allegiance Cardiac Rehabilitation Program. Linda's sons convinced her to move from Jackson back to Albion, to be closer to her family and friends. "That is when I decided to turn my life over to God," she said.

Linda has become active with a local church and has joined the women's group. "The support of my church and my children has been important to me," she said. "Now I feel I have something to give to the other women in my group. We help each other through different challenges in our lives. We talk things through and work on forgiveness."

Linda's family and friends have noticed she has more energy and self-confidence. "I can go anywhere now, and I don't get so tired," Linda said. "The change is amazing."

HEART CARE

"I've regained my zest for life, and I feel that the future holds a lot of second chances for me," said Liz Kale from her home on Duck Lake, in Albion. Liz's successful open-heart surgery at Allegiance Health ended a frustrating year-and-a-half period of dizziness, extreme fatigue, weakness and nausea.

"I had always been physically fit and active, and I used to love taking my dog, Parker, out on our jet ski," Liz said. "Then my health started failing, and I became housebound and depressed." Liz was seeing several specialists in West Michigan and made six trips to a major diagnostic center out of state. "But no one knew what was wrong with me until I came to Allegiance," she said. Because Liz never experienced chest pain or other more common signs of heart attack, her condition had been misdiagnosed as everything from allergies to the normal aging process.

Then, Liz was in her yard one day when her neighbor saw she was in distress and called 9-1-1. The ambulance driver gave Liz the choice of two hospitals. "I wasn't familiar with Allegiance Health, but I chose it because I had been to the other hospital and did not want to go back there," she said.

When Liz and her husband, Art, arrived at Allegiance, "We immediately knew this place was different," she said. "I was quickly admitted to the Heart and Vascular Center and had a series of tests. It felt good to be taken seriously and taken care of."



"No one knew what was wrong with me until I came to Allegiance. We immediately knew this place was different."

Cardiothoracic surgeon Mahender Macha, MD, came in and explained that Liz's heart had been damaged by two heart attacks, and she would need cardiac bypass surgery. "It wasn't good news, but I was actually relieved," Liz said. "Finally, someone knew what was wrong with me and how to fix it."

Liz's family was also impressed. "We were amazed at the friendly, caring treatment by the Allegiance nurses and physician assistants, and especially Dr. Macha," Liz's brother, Joe, commented. "We believe the positive, supportive environment not only helped our family but also improved the long-term outcome for Liz."

Since her recovery, Liz said, "I appreciate life, and I don't want to miss out on anything. My family and friends feel like they have me back again."

ENJOYING LIFE'S SECOND CHANCES



“The greatest use of life
is to spend it for something
that will outlast it.”

WILLIAM JAMES

We advance community health and well-being by creating loyal relationships and securing support for our health system.

The Foundation began in 2008 to build support for Allegiance by partnering with individuals, businesses, foundations and local agencies. We deeply value the contributions of time, money and other gifts that make it possible for us to offer the highest quality health care at an affordable cost to everyone, regardless of their stage of life or their ability to pay. With the Jackson community's help, we look forward to building and sustaining this important work.

Every Gift Is Needed and Appreciated

Regardless of the size of your gift to the Allegiance Health Foundation, it helps us to improve the health and quality of life in our community, and we are sincerely grateful. Your donations make it possible for this community hospital to provide our patients with nationally recognized care in a truly healing environment. Projects that were significantly supported by donations from local individuals, businesses and organizations include the Allegiance Hospice Home, the Allegiance Heart and Vascular Center, the Gayle M. Jacob Cancer Center and the expansion and renovation of Allegiance Emergency Services.

Volunteers of Allegiance Health: Giving the Gift of Time

Individuals from all walks of life volunteer their valuable time and skills to Allegiance Health in more than 50 areas of the health system. Partnering with staff, the volunteers help to ensure an exceptional experience for patients and visitors. They greet people who pass through our doors with a friendly smile, offer warm blankets and comforting words, guide those who need directions, and go out of their way to make patients and visitors feel at home. In 2014, sales and events sponsored by our volunteers raised \$183,000 to benefit patient care.

Our volunteers are men and women, young people and seniors, students, parents and great-grandparents. We welcome everyone who wants to make a meaningful contribution to others in our community.

You can donate your time by visiting **AllegianceHealth.org/Volunteer**.

Allegiance Hospice Home

Our beautiful hospice residence is the only one of its kind in our region, offering compassionate care, emotional support and the comforts of home to community members at the last stage of life.

John Conley,
Volunteer



The Humbling Rewards of Volunteering

“My father taught us to give back from where we take, and that thought has always stayed with me. About eight years ago, I decided to volunteer for Allegiance Health because our community hospital touches so many lives, and I wanted to be a part of that good work. Driving the hospital shuttle, I am continually humbled by the wonderful people I meet—especially staff and the young medical residents who are going to save so many lives. As a member of the Volunteer Services Board, I recently had the honor of voting to direct the proceeds from the 2015 Pink Ball fundraiser to the hospital’s Special Care Nursery. The opportunity to make a difference in the lives of tiny babies in need was hugely rewarding. I am so proud to be able to help in any way I can.”

John Conley, Volunteer of Allegiance Health

Hospice Home was made possible through gifts to the Allegiance Health Foundation during a 2011 capital campaign. Since then, Hospice Home has helped hundreds of patients have a dignified and meaningful end-of-life experience with their families.

Many Ways to Give

There are many ways you can give to the Allegiance Health Foundation, including options that do not require an immediate cash donation. Gifts may be restricted or unrestricted and can be made in memory or in honor of a special person or event. The Foundation recognizes the cumulative giving of cash gifts and pledges from individuals, corporations, foundations and other organizations. When a donor’s gifts have accumulated to \$1,000, their name is added to our President’s Circle list.

Gifts Honoring Clinical Excellence

Many patients have asked us how they can give back to Allegiance Health in honor of the exceptional care they received. The most meaningful way to show your appreciation is by making a gift to the Allegiance Health Foundation in honor of a caregiver, nurse or nursing team, physician, pastoral care chaplain or other staff member. Your gift will help to support essential services such as: Hospice, Pediatrics, Cancer Care, the Allegiance Trauma Program and Charity Care.

Major Gifts and Planned Giving

Making a lasting and positive impact on the quality of life of others provides a deep sense of satisfaction few other investments can match. Our Major Gifts and Planned Giving Programs offer opportunities to make a significant investment in Allegiance Health while supporting your financial goals, desires

and needs. Gifts can be made in various forms. Planned gifts of appreciated stock, for example, have two significant tax advantages—you can deduct their full market value and avoid tax due on their capital gains. If you would like more information on the Major Gifts and Planned Giving Programs, please call the Foundation at (517) 817-7508.

The Heritage Society

The Foundation established the Heritage Society to honor and recognize individuals who have named Allegiance Health as a beneficiary of their will, estate plan, charitable gift annuity or charitable trust. These donors have created a plan for the future and have established a legacy for their families. To become a member of the Heritage Society, please let us know that you have made an estate gift to advance the mission of Allegiance Health.



Mary Spring

Symphony's Community Music School, increasing enrollment from six students to nearly four-hundred within two years. Previously, Mary served for 20 years as general merchandising manager for Jacobson's Stores. Mary will be remembered for her business sense, drive and creativity, as well as for her warm and caring nature. She is dearly missed.

"I simply don't know how my family would have managed without Allegiance Hospice Home."

"I wanted to take care of my wife, Mary, at home, but that wasn't possible. From the minute we walked into the doors, Hospice Home's phenomenal staff embraced us and took care of us. They were able to make Mary comfortable, which was my biggest concern, and knowing that a qualified nurse was always just a button-push away gave me peace. Families are encouraged to

stay around the clock, and the beautiful facility is very accommodating. The family areas provided a sanctuary when we needed to talk or take a quiet moment. We were even able to have a Thanksgiving dinner together.

Special thanks go to the Palliative Care team and to bereavement counselor Patrice Marner. I felt completely lost, and Patrice had a grasp on exactly what I was going through. She was able to help me understand that what I was experiencing was completely normal."

"I believe we have a responsibility to support Allegiance Hospice Home so it will always be open for families in our community. It is a tremendous asset and vitally needed."

Jim Spring, Husband

In Memory of Mary Spring

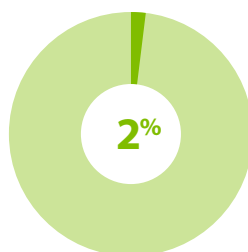
Allegiance Hospice Home staff were honored to provide comfort for **Mary Spring** during the last days of her life. Mary, a loved and respected member of our community, was the development director of the Jackson Symphony Orchestra for the past 20 years. She was instrumental in building the Jackson

Total Distribution: \$1,030,887

2014 Gift Income Distribution

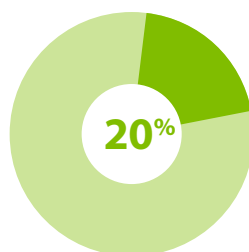
Gifts to the Allegiance Health Foundation are used exclusively to support the mission of Allegiance Health. A separate board of community members (p. 2) provides oversight and assurance that all gifts are used as the donor intends. The figures on the right indicate several areas impacted by your generous contributions.

An additional \$122,415 (12%) was distributed to a variety of other projects.



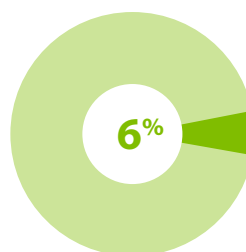
\$21,105

Hospice



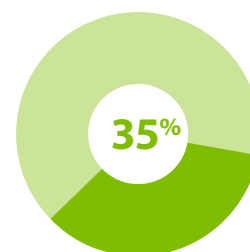
\$202,558

Area of Greatest Need



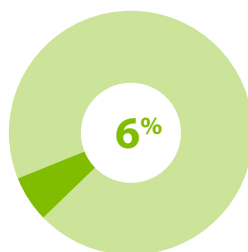
\$65,406

Gayle M. Jacob Cancer Center



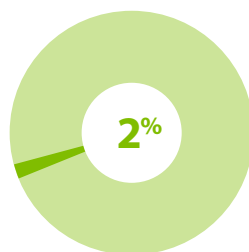
\$365,715

Graduate Medical Education



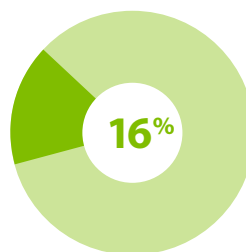
\$57,374

Women's and Children's Services



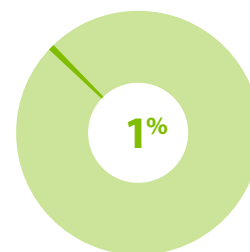
\$15,964

CareLink Family Lounge Renovation



\$166,936

Patient Room Renovation



\$13,414

CareLink Café Renovation



Thank You from Our Foundation Leaders

It has been our honor to serve the Allegiance Health Foundation for another year in support of the exceptional work our health system does to improve the health and wellness of our community. We cannot do this meaningful work without you, and on behalf of the Foundation, we thank you for helping to make 2014 a year of accomplishment. In fact, donors enabled the Foundation to increase support of Allegiance Health by 27 percent over the prior year.

Your generous gifts to the Foundation make it possible for our community health system to treat our patients with leading-edge technology and nationally recognized care. You also help Allegiance Health ensure that this care is accessible to every community member, regardless of his or her ability to pay. We truly appreciate every contribution, and we invite you to view our 2014 donor list at **AllegianceHealth.org/Foundation**.

In this time of diminishing reimbursement to health systems for providing health care, your contributions are especially meaningful. We ask you to please consider making a tax-deductible donation in support of the services every community member needs and deserves.

To learn more about the various ways to give, including estate planning options that do not require an immediate cash donation, please call the Foundation at (517) 817-7508. Or, you may visit us online at **AllegianceHealth.org/Foundation**.

With sincere thanks and warm regards,

Andrew Ambs, Board Chair
Allegiance Health Foundation

Chad Noble, President
Allegiance Health Foundation



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AllegianceHealth.org
AllegianceHealth.org/Foundation