

ConnectedCare



Maximize Your GM ConnectedCare Benefits

As a GM ConnectedCare enrollee, you have many avenues for care in addition to scheduled appointments with your primary care provider or specialist. Through GM's close relationship with Henry Ford Health System, you have many ways to stay healthy.

COVID-19 Vaccines and Information Available

Henry Ford has been a nationwide leader in the field of COVID-19 research and care and is also a vocal proponent of vaccinations as the best level of protection against the virus. As such, the three different COVID vaccines – Moderna, Pfizer and Johnson & Johnson – are readily available at several convenient Henry Ford locations in the area. To schedule an appointment for your COVID-19 vaccination, please call the Henry Ford Concierge team at **(844) 436-7637**.

Should you have questions before receiving the vaccine, please contact your primary care provider. You can also read through this extensive FAQ on the Henry Ford website: www.henryford.com/coronavirus/vaccine-faqs.

VIP Treatment

The power of Henry Ford Health System is here for you from primary care to seeing a specialist. As an enrollee, you receive VIP treatment through the Henry Ford Concierge team. The Concierge team is available Monday-Friday 7:30 a.m.-5:30 p.m. to help you find a provider or schedule an appointment in the shortest time possible.

Call the Concierge team at **(844) 436-7637** and get the care you need right away.

ConnectedCare: Henry Ford Health System

Concierge Number: (844) 436-7637
Monday-Friday, 7:30 a.m.-5:30 p.m.



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Henry Ford Physician Network
One Ford Place
Detroit, MI 48202



Advice Now

The Henry Ford MyCare Advice Line is there for you. Staffed by nurses and supported by a physician on-call 24/7 for adult and pediatric medical advice, the MyCare Advice Line is a great resource for immediate guidance for unexpected health concerns (at no cost to you).

To reach the MyCare Advice line, call **(833) 262-1949**.

“Being able to help someone with unexpected healthcare issues is very rewarding. I have talked with new parents who have concerns about their newborn spitting up, to offering guidance on how to treat a teenager’s bee sting, to instructing a patient to go directly to an emergency room for elevated care. The MyCare Advice Line is kind of like having a group of friends who are nurses who can be there for you whenever you need them.”

~ Holly Ferguson, RN, MyCare Advice Line Nurse

The Power of MyChart

The Henry Ford MyChart online tool gives you:

- access to all of your providers and medical records 24/7
- the ability to send your physician a non-emergency question and receive a response within 24-48 hours
- schedule and conduct virtual visits through the secure MyChart platform
- access to your Henry Ford health records, test results, vaccines, etc.



Not yet on MyChart? Go to www.henryford.com/mychart to sign up. All you need is your 8-digit medical record number (MRN). Don't know that? Call the Concierge team at **(844) 436-7637** and they can help you!



Henry Ford MyCare Advice Line

Phone Number: **(833) 262-1949**
24/7