



C.A.R.E. PROGRAM
Caregiver Assistance Resources and Education Program

Henry Ford Caregiver Resources Directory

Henry Ford offers support in many forms for individuals caring for a loved one at home. These are a few of the resources that are helpful to caregivers.

For more information on caregiver services at Henry Ford, contact the C.A.R.E. Program, 313-874-4838 or email caregiverresources@hfhs.com.

Visit www.henryford.com for more information on all the services offered at Henry Ford Health System.

Henry Ford at Home

Henry Ford at Home houses several services for patients and caregivers. Visit the Henry Ford at Home web site, www.henryford.com/henryfordathome, for more information. Or, contact the service individually – phone numbers are listed below.

Henry Ford Home Health Care

313-874-6500

www.henryford.com/henryfordathome

Medical services are provided by registered nurses, licensed practical nurses, enterostomal (wound care) therapists, physical and occupational therapists, speech-language pathologists, medical social workers, dietitians, home health aides and volunteers.

Henry Ford Extended Care – Private duty staffing services

313-874-6583

www.henryford.com/henryfordathome

Short- or long-term in-home care. Services include personal care, companionship, medication reminders, errands, food preparation and feeding assistance, light housekeeping, skilled nursing care, physical and occupational therapy.

Henry Ford Home Infusion

800-884-1474 or 248-827-3370

www.henryford.com/henryfordathome

Home infusion and nutritional management, including:

- *IV medications*
- *Cardiac/Inotropic therapy*
- *Total Parenteral Nutrition (TPN)*
- *Enteral Therapy*
- *Immune Globulin*
- *Pain Management*
- *Hydration and Electrolyte Replacement*
- *Antinausea Infusions*

e-Home Care

248-355-6400

www.henryford.com/henryfordathome

Home technology services, including Lifeline personal emergency response system, medical dispensing system to manage medications, and telehealth remote monitoring program to help manage chronic conditions.

Hart Medical Products

888-606-8778

www.hartmedical.org

Part of Henry Ford at Home, Hart Medical Products offers home medical equipment and supplies to make caring for a loved one at home easier and safer. Locations include Henry Ford Hospitals (Detroit, Macomb, Wyandotte and West Bloomfield) and several Henry Ford Medical Centers. Most major insurances and are accepted. Hart Medical is a Medicare Preferred Contracted Supplier.

Henry Ford Hospice

800-492-9909

www.henryford.com/hospice

For more than 30 years, Henry Ford Hospice has been dedicated to providing trusted hospice care that promotes dignity and affirms life. Our expert team provides you and your loved one with the kind of professional, comprehensive and compassionate end-of-life care that you deserve and need. Henry Ford Hospice serves patients nearing the end of life in whatever setting they call home.

PACE Southeast Michigan

855-445-4554

www.pacesemi.org

Complete care for seniors 55 and older who want to remain independent and in their homes. Services include day health centers that serve delicious meals and offer friendship, activities and medical care. Home support and transportation to and from the day health centers and medical appointments are also available. Contact PACE to find out more and to ask how PACE can work with your insurance provider.

Find a Doctor

Find a Henry Ford primary care physician or specialist. Call 1-800-436-7936 or log on to www.henryford.com/findadoc.

Henry Ford Pharmacies

Retail Pharmacies

877- 575-MEDS (6337)

Use Henry Ford pharmacies for prescription and over-the-counter medications. Find a pharmacy near you at www.henryfordrx.com/pharmacies. Our locations are:

- Henry Ford Hospital (Lobby and 15th floor)
- Henry Ford Macomb Hospital
- Henry Ford West Bloomfield Hospital
- Henry Ford Wyandotte Hospital
- Brownstown
- Canton
- Dearborn – Fairlane
- Dearborn – Ford Road
- Detroit – New Center One

- Detroit – Northwest
- Detroit – One Ford Place
- Grosse Pointe Farms – Pierson
- Livonia
- Macomb – Chesterfield
- Novi – Columbus
- Plymouth
- Southfield
- St. Clair Shores – East Jefferson
- Sterling Heights
- Sterling Heights – Lakeside
- Taylor
- Troy
- West Bloomfield – Farmington Road
- Woodhaven

Pharmacy Advantage

800-456-2112, ext. 0

www.pharmacyadvantagerx.com/

Specialty pharmacy services for IV and complex medication programs.

Henry Ford Walk-In Labs

Need blood drawn or other lab work done? Visit a Henry Ford Walk-In Lab for quick, high-quality, convenient care. Call the lab first, as hours vary by location. Walk-In Labs are located:

- Henry Ford Hospital: 313-916-1110
- Henry Ford Macomb Hospital, Medical Pavilion: 586-263-2506
- Henry Ford West Bloomfield Hospital: 248-661-6485
- Henry Ford Wyandotte Hospital: 734-246-6034
- Brownstown: 734-671-1399
- Clinton Township: 586-263-2506
- Dearborn – Fairlane: 313-982-8032
- Dearborn – Ford Road: 313-425-4475
- Detroit – Northwest: 313-543-6310
- Grosse Pointe Farms – Pierson: 313-640-2190
- Hamtramck: 313-972-2900
- Livonia: 734-523-1720
- Novi – Columbus: 248-344-4139
- Sterling Heights – Lakeside: 586-247-2925
- Taylor: 313-375-2364
- Washington Township: 586-336-2400
- Woodhaven: 734-671-2837
- Wyandotte: 734-246-6034

Henry Ford OptimEyes

1-800-EYE-CARE

www.henryfordoptimeyes.com

The full spectrum of eye care for the whole family. Professional eye examinations, eyeglass frames and daily disposable contact lenses are available at 19 locations around the metro Detroit area, including eight Super Vision Centers that are open seven days and weekdays until 9 p.m. All major insurance programs, credit cards, personal checks, cash and Care Credit are accepted.

Greenfield Health Systems Dialysis & Kidney Education

1-866-246-2136 or 248- 642-5038

www.ghsrenal.com

Comprehensive dialysis care, including peritoneal dialysis, home hemodialysis, and in-center dialysis. Locations include Detroit, Dearborn, St. Clair Shores, Clinton Township, Berkley, Southfield, Pontiac, Livonia, Taylor, Troy and Novi.



**HENRY FORD
ALLEGIANCE HEALTH**

Henry Ford Allegiance Caregiver Resources Jackson, Michigan

Henry Ford Allegiance Diabetes Education Center

<http://HenryFordAllegiance.com/DiabetesEducation>

517-205-2100

The Diabetes Education team offers team helps patients prevent diabetes or manage its symptoms through education, diet and healthy lifestyle choices.

Henry Ford Allegiance Diagnostic Centers

<http://HenryFordAllegiance.com/Diagnostic>

Registered technologists perform tests frequently requested by primary care physicians, such as general radiology, EKG and laboratory work. Diagnostic Centers are located:

Jackson:

1401 W. North Street, 517- 205–1105

3305 Spring Arbor Road, 517-205–7474

900 E. Michigan Avenue, 517-205–2101

2200 Springport Road, 517-205–1620

1100 E. Michigan Avenue, 517-205–4961

1310 Greenwood Avenue, 517-205–2102

1201 E. Michigan Avenue, 517-205–5900

505 N. Jackson Street, 517-205–6203

205 N. East Avenue, 2nd floor, 517-205-4980

Brooklyn: 153 Wamplers Lake Road, 517-205-6070

Grass Lake: 12369 E. Michigan Avenue, 517-205–2539

Mason: 810 N. Hogsback Road, 517-205–1653

Michigan Center: 4304 Page Avenue, 517-205–7584

Vandercook: 400 Hinkley Boulevard, 517-205–2299

Henry Ford Allegiance Extended Hours Care

www.HenryFordAllegiance.com/EHC

517-205-7950

1401 North Street, Jackson

Extended Hours Care offers a lower-cost alternative to urgent care and Emergency Department visits for conditions such as allergies, bronchitis, colds, flu, conjunctivitis (pink eye), cuts, earaches, fevers, nose bleeds, rashes, hives, respiratory and sinus infections, sore throats, sprains and urinary symptoms.

Henry Ford Allegiance Home Care Services

517-205-6982

Offering skilled nursing care, assistance with the activities of daily living, and companionship, in the comfort of home. Home Care Services staff works closely with primary care physicians for skilled and personal care:

Skilled Care

<http://HenryFordAllegiance.com/SkilledCare>

Care is provided by nursing professionals and licensed physical, occupational and speech therapists under the direction of a physician. Services include medical care, medication management, rehabilitation and education.

Personal Care

<http://HenryFordAllegiance.com/PersonalCare>

Nursing aides and trained, caring staff encourage independence and mobility to help patients live actively at home. Services include meal preparation, light housekeeping, and assistance with bathing and dressing.

Henry Ford Allegiance Home Medical Equipment

<http://HenryFordAllegiance.com/HME>

517-205-8930

700 E. Michigan Ave, Jackson

High quality products and assistive devices to make living or caring for a loved one at home safer and easier. Wheelchairs, respiratory equipment, hospital beds, mastectomy-related products and diabetes supplies. Home delivery and instruction, and 24-hour emergency service.

Henry Ford Allegiance Hospice

<http://HenryFordAllegiance.com/HospiceCare>

517-205-6982

100 E. Michigan Avenue, Suite 400, Jackson

On-call, 24-hour hospice care and palliative care in the patient's own home, assisted living facility, or Henry Ford Allegiance Hospice Home. Staff also offers emotional and spiritual support for patients and their loved ones.

Henry Ford Allegiance Hyperbaric Center

<http://HenryFordAllegiance.com/Hyperbaric>

517-205-7683

2200 Springport Road, Suite 500, Jackson

Oxygen therapy is an effective treatment option for chronic wounds, diabetic ulcers, bone infections, skin grafts and bone/tissue injuries resulting from radiation therapy, and other wounds that are resistant to treatment.

In-Home Telemonitoring

517-205-6425

One Jackson Square, 4th Floor, Jackson

Patients with chronic illnesses such as congestive heart failure, chronic obstructive pulmonary disease (COPD), hypertension or diabetes can monitor their own conditions daily and electronically send the results to their health care team.

Find a Doctor

Find a Henry Ford Allegiance primary care physician or specialist. Call 1-888-862-DOCS (3627) or log on to <http://www.allegiancehealth.org/Provider>.