



Henry Ford Health System (HFHS) treats every patient with dignity, respect and compassion. Patients can look to HFHS for fair pricing of the medical services it provides and for assistance with finding options to help manage their medical costs.

You may be eligible for help with your medical bill through our Patient Financial Assistance Program (PFAP).

How do I qualify for PFAP?

You must meet certain requirements to be eligible for PFAP. These are shown in the table below.

Qualification Criteria	Method 1	Method 2a	Method 2b
U.S. Citizen or legal resident	X	X	X
Live in Jackson, Macomb, Oakland, or Wayne County	X	X	X
Diagnosed at HFHS by an HFHS provider	X	X	X
Do not qualify for health insurance	X		
Income less than 250% of Federal Poverty Level	X	X	
Insured with limited financial resources		X	X
HFHS medical bills more than 30% of household income		X	X

**We may evaluate patients for eligibility retrospectively based on criteria not listed above.*

If you meet criteria for Method 1 or 2a, you may receive a 100% discount on qualifying medical services.

If you meet criteria for Method 2b, your qualifying medical debt may be reduced to 30% of your household income.

If you do not meet criteria for any of these methods, you will be charged no more than what would usually be billed to patients who have health insurance coverage.

How do I apply for PFAP?

To apply for PFAP, you must complete a Patient Financial Assistance Program Application and provide supporting documents. You have up to 240 days after you receive your first bill to apply. After HFHS receives your completed application, you will be provided with a decision in writing within 30 days.

How do I find out more?

For more information or to obtain a free copy of our full policy and/or application, please:

- Go to our website at www.henryford.com/financialassistance
- Speak with our registration staff or financial navigators in person or call:
 - Henry Ford Hospital and Medical Centers (including Cottage Medical Center): (313) 916-4510
 - Henry Ford Wyandotte Hospital or Brownstown Medical Center: (734) 246-9516
 - Henry Ford West Bloomfield Hospital: (248) 325-0201
 - Henry Ford Macomb Hospitals (Clinton Township and Mount Clemens): (586) 263-2696
 - Henry Ford Kingswood Hospital and Maplegrove Center: (313) 874-9501
 - Henry Ford Allegiance Health: (517) 205-4920