

MyChart Video Visit With Your Doctor

This is a scheduled visit with your doctor through the MyChart app on your mobile device. This offers an opportunity to receive the same high quality healthcare expertise from your doctor, with the added convenience of not having to travel to the doctor's office. The MyChart app is available for download at:



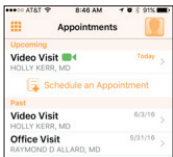
Most insurances cover MyChart video visits including HAP, Blue Cross Blue Shield/ Blue Care Network, Molina, and Meridian. Copays, co-insurance, and deductibles still apply. Please confirm with your specific policy, as if your plan does not cover this visit, you will be responsible for any resulting fees.



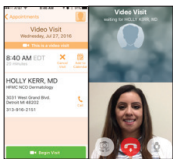
all for you

How does the MyChart Video Visit work?

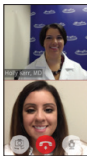
1. Open the appointment icon in the MyChart app. Click on the green video icon.



2. 10 minutes prior to your visit time the “Begin Visit” button will appear, and you will be placed in a virtual waiting room.



3. Once the doctor joins the visit they will appear in the top box, while you appear in the lower box.



4. To disconnect from the video visit, hang up and you will be prompted to leave the video visit.

Note: If you get disconnected from the video visit, return to the appointment icon or screen to re-connect.

If you need assistance or have questions see our FAQ's on MyChart at www.Henryford.com/MyChart or if you have additional questions call **1-800-HENRYFORD (436-7936)**.

Please watch our MyChart Video Visit Patient Orientation video found at: <https://youtu.be/l-aifTd wob4>.

Video visits are time sensitive. If you are unable to connect to your visit on time, the provider may no longer be available.

Do not drive while engaging in a video visit