

Required Substitute Notice from CaptureRx

CaptureRx is a San Antonio-based pharmaceutical third-party vendor that helps hospitals, health centers and pharmacies manage their 340B drug program including Henry Ford Allegiance Health. This notice is being posted here as required by the U.S. Department of Health & Human Services.

This situation did NOT occur at Henry Ford Health System and did NOT involve any Henry Ford patient information systems.

June 4, 2021

CaptureRx is a vendor for certain healthcare providers and is providing notice of a recent event at CaptureRx that may affect the privacy of certain data CaptureRx received from these healthcare providers. This notification provides information about the event, CaptureRx's response to it, and resources available to individuals to help protect their information, should they feel it necessary to do so. CaptureRx is providing this notice on behalf of multiple healthcare providers.

CaptureRx recently became aware of unusual activity involving certain of its electronic files. Following this, CaptureRx immediately began an investigation into this activity and worked quickly to assess the security of its systems. On February 19, 2021, the investigation determined that certain files were accessed and acquired on February 6, 2021 without authorization.

CaptureRx then immediately began a thorough review of the full contents of the files to determine whether sensitive information was present at the time of the incident. On or around March 19, 2021, CaptureRx completed this review to confirm the full scope of affected individuals and associated covered entities to which the information related. Between March 30, 2021 and April 7, 2021 CaptureRx began the process of notifying healthcare providers of this incident. Since then, CaptureRx has worked with healthcare providers to notify the affected individuals whose information was identified by the review.

The investigation determined that, at the time of the incident, the relevant files contained first name, last name, date of birth, and prescription information.

Upon learning of this incident, CaptureRx moved quickly to investigate and respond. This investigation and response included confirming the security of CaptureRx's systems, reviewing the contents of the relevant files for sensitive information, and notifying covered entities associated with that sensitive information. As part of CaptureRx's ongoing commitment to the security of information, all policies and procedures are being reviewed and enhanced and additional workforce training is being conducted to reduce the likelihood of a similar future event.

CaptureRx has established a dedicated assistance line at (855) 654-0919 (toll free), Monday – Friday, 9 a.m. to 9 p.m., Eastern Time for impacted individuals.