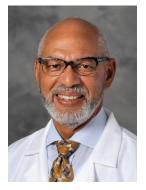
# OPHTHALMOLOGY NEWS

Department of Ophthalmology Newsletter - Fall 2019



# **CHAIRMAN'S UPDATE**



Paul Edwards, M.D.

Welcome to the Fall edition of the Department of Ophthalmology newsletter! Hopefully everyone had a nice summer!

We are getting ready for the American Academy of Ophthalmology meeting in San Francisco. I am looking forward to seeing everyone

at our yearly AAO Alumni Reception on October 12th.

Another department event coming up on November 10-12 is the 11th Annual The Eye and The Chip World Research Congress on Artificial Vision. As research on artificial vision continues to accelerate around the world, there are 30 confirmed speakers representing 11 different countries who will be presenting their work. In Addition 30 researchers will be presenting posters.

Our annual Updates in Ophthalmology education day went very well this past June. The outstanding speakers this year were well-received. Special honors were given to Ron Cole, M.D. as our Distinguished Alumnus. We also paid a special tribute to J. David Carey, M.D. His wife, Connie, their two daughters and son-in-law were present for the memorial presentation.

I would like to congratulate Brian Rusinek, Group Practice Operations Director, and Jill D'Onofrio, Manager - Ophthalmology Clinical Operations, on their new positions in the department. As part of our new strategy to improve our work flow and efficiency, it was recommended by the consultant firm to add these positions as our department grows.

The administrative offices for the Department of Ophthalmology have recently been relocated to the HAP Building at 2850 W. Grand Blvd, directly across the street from the hospital. After weeks of packing and unpacking, we are settling in on the 4th floor.

MiSEPS (Michigan Society of Eye Professionals and Surgeons) recently met on Mackinac Island for their annual conference at the Grand Hotel. Several of our staff and alumni were in attendance. Next year, I will be President of the MiSEPS organization and hope to see even more Henry Ford alumni and staff at the event on August 6-8, 2020 at the Grand Hotel.

All the Best, Paul A. Edwards, M.D.

# **INSIDE THIS ISSUE**

- Director's Update
- Patient Stories
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- Get to know Dr. Abdualrahman Hamad
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- News and Notes
- Events and Dates to remember

# **DIRECTOR'S UPDATE**



Steve Horger

Greetings! We have been on quite a journey this year. We have watched as the health system has made significant changes to the overall operating model, rolled out some major strategic initiatives and is well underway on significant expansion into new markets as well as growth in current ones.

While all this is going on, we are doing some big things of our own in Ophthalmology.

This September we begin a one-and-a-halfyear engagement with Advantage Consulting to assist us in pointing the department in the right direction for the future. They will be working in lockstep with our administrative leadership team, clinical leaders and physicians to assist us with:

- Improving patient access and satisfaction
- Reengineering clinical flow and enhancing overall clinical efficiency
- Building a comprehensive training program for support and management team
- Enhancing the partnership with our OptimEyes colleagues

There is a lot of work to be done and we are excited to have Advantage help us with this significant scope of work. The plan that is set before us will have outcomes such as:

- Significant reduction in wait times for patients
- Increased team member and physician satisfaction and engagement
- Increased productivity
- Enhanced clinical efficiency for better work life balance for our teams

We will be sharing more information with our team members in the coming weeks and will be regularly sharing our progress. I want to thank each of you personally for all the hard work that you do and look forward to working with you to move our department to the next level.

Best Regards,

Steve

### PATIENT STORIES

I suffered a traumatic eye injury on March 6, 2018. I would like to thank and recognize Dr. Fields and Dr. Darnley for their initial care and treatment before I was delivered to Dr. Imami for surgery and follow up care. They not only saved my eyesight, but treated me with the utmost care and compassion. I am forever grateful. I continue to visit Henry Ford Hospital to follow up with Dr. Imami after my surgeries. From the moment I would step off the elevator on K-10, I was treated with respect and sincere empathy. I would like to recognize Lamisha Littleton and Justice Thomas, who would always greet me with a smile as they professionally addressed all my needs and concerns at check in. Also, thanks to Paula. She is at a very busy desk, but would always take time to address my needs when scheduling appointments.

Sincerely, Grateful Patient

I have seizures and the gentleman that was doing the eye test at Lakeside was very attentive and kind. Bright flashing lights will sometimes trigger a seizure and he was very concerned and careful. He could only do one eye because of the signs of a seizure and he stopped and sat with me and had the aid get a wheelchair. I felt very safe with him, and want to tell him thank you for his understanding and care.

Sincerely, Grateful Patient

### **PHILANTHROPY**





# www.henryford.com/employeegiving

Dear Team Member,

IT STARTS WITH US! The 2020 Employee and Physician Giving Campaign at Henry Ford Health System has launched and it's through your compassion and generosity that we've been able to support our patients, fellow colleagues, leading-edge research, educational programs and so much more through over 220 funds.

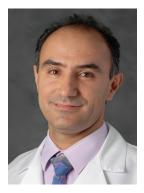
Last year, nearly 9,000 employees raised \$3 million for funds such as SandCastles Grief Support Program (#550), Bob and Sandy Riney Helping Hands fund (#320) and the newly created Green Fund for Environmental Sustainability (#556). You made Henry Ford Health System - and the world - a better place, and we are so grateful for you.

#### Giving is easy:

- Visit www.henryford.com/employeegiving and look at the list of funds to find ones that are meaningful to you.
- 2. Select one of the three ways to give (using the online module on HR Connect, by credit card or by downloading and completing a pledge form).
- Once you've made your gift, let your Ambassador know to receive a thank you gift.

Together we can make an investment in ourselves - and demonstrate once again the unparalleled generosity and compassion of Henry Ford employees and physicians.

### **ALUMNI**



Hakan Demirci, M.D.

Henry Ford Hospital alumnus, Hakan Demirci, M.D. is a senior staff member at the Kellogg Eye Center, University of Michigan as a Richard N. and Marilyn K. Witham Professor. He is also director of the Ocular Oncology Department and a member of the Eye Plastic, Orbital and Facial Cosmetic Surgery Service at Kellogg.

Dr. Demirci primarily sees oncology patients who either have cancer inside the eye or in the area around the eye. Because his patients are dealing with multiple problems in addition to their eve problems, Dr. Demirci tries to help the patient as a whole person. His biggest challenge as an ocular oncologist is to tell parents that their child has eye cancer or to tell a patient that he/she has eye cancer that could be deadly. On the other hand, seeing his patients winning their fight against cancer and leading a normal life is priceless.

Dr. Demirci received his medical degree from the Hacettepe University, Turkey in 1993. Following his ophthalmology training in Istanbul Faculty of Medicine, Istanbul University, Turkey in 1997, he came to the United States and served a fellowship in ocular oncology at the Wills Eye Hospital under Jerry A. and Carol L. Shields, M.D. He also completed an American Society of Ophthalmic Plastic and Reconstructive Surgery fellowship in the Eye Plastic, Orbital and Facial Cosmetic Surgery Service at Kellogg Eye Center, University of Michigan, under Drs. Barth R. Frueh, Christine C. Nelson, Victor M. Elner and Adam S. Hassan. Dr. Demirci completed his ophthalmology residency training in 2010 at the Henry Ford Hospital Department of Ophthalmology, where he was a chief resident. He remembers this time of his life fondly, "when each day was truly enjoyable; being surrounded by co-residents who became my life-long friends and faculty who made me feel like a part of their family."

In addition to his busy patient schedule, Dr. Demirci has also earned several awards and written many publications. Dr. Demirci is a recipient of the Senior Achievement Award from the American Academy of Ophthalmology. He has authored over 160 journal articles, and given over 125 presentations and lectures at various ophthalmic meetings. He authored 9 book chapters and is the editor of a book. He has a patent application about the photoacoustic imaging of the eye.



Dr. Demirci uses advanced technology with his treatment plans.

Dr. Demirci is excited about the future of ophthalmology. He finds the advances in imaging techniques and personalized/precision medicine very exciting and promising, as they already started translating into better clinical care today.

# Alumni Connection

Staying connected with our alumni is very important to the Department of Ophthalmology.

With this in mind, please help us stay connected with you by keeping us informed of any contact information changes or updates in your journeys.

We also welcome pictures and stories to share with current staff and fellow alumni.

Please submit to Roseanne Horne, Program Coordinator, 313.936.1968, rhorne1@hfhs.org http://www.henryford.com/alumniupdate

# (continued)

### 2019 Updates in Ophthalmology Alumni Day

On Saturday, June 15, 2019, the Henry Ford Hospital Department of Ophthalmology held its 41st Annual Updates in Ophthalmology Education Day.

Over 120 senior staff, alumni, residents, techs, photographers and visiting ophthalmologists attended the allday conference held in the Buerki Auditorium at Henry Ford Hospital. Ronald Cole, M.D. was honored as the Distinguished Alumnus. Speakers included Donald L. Budenz, M.D. as the H. Saul Sugar Lecturer, Warren E. Hill, M.D. as the Jack S. Guyton Lecturer and Anne Nachazel, M.D. as the Philip C. Hessburg Lecturer.

Five residents, who were finalists in the Barsky competition, gave their presentations. Several residents also displayed their posters.

A special tribute was given in honor and memory of J. David Carey, M.D. Dr. Carey was a former Residency Program Director for 25 years. He spent more than 50 years in the Henry Ford Department of Ophthalmology. Dr. Carey's wife, Connie, two daughters and son-in-law attended the remembrance and reception afterwards. Click here to view the gallery of photos. Click here to view gallery



Attendees from the 2019 Updates in Ophhalmology Alumni Day.



Ronald Cole, M.D., the 2019 Distiguished Alumnus.

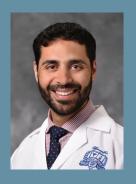


The family of J. David Carey, M.D., was present for the special tribute given in honor of his dedication to the department.



Over 120 people participated in the day of learning, networking and catching up.

# **TEAM MEMBER PROFILES**



Abdualrahman Hamad, M.D. Dr. Abdualrahman Hamad attended medical school at Wayne State University in Detroit. He completed his ophthalmology residency in Rochester, NY at the Flaum Eye Institute, followed by a two-year vitreoretinal fellowship at Retina and Vitreous of Texas.

Interestingly, Dr. Hamad also completed a Bachelor's and Master's in mechanical engineering at the University of Florida. He comments that, "Although it may seem distant from medicine, having an engineering background gives a unique perspective, especially during vitreoretinal surgery where the principles of

engineering help me tackle difficult surgical problems."

During his surgery rotation, Dr. Hamad observed several eye surgeries. He loved the precision and delicate nature of eye surgery as well as the speed of recovery. Most of all, he realized the great impact eye surgeries have on patient lives. Dr. Hamad cites, "The combination of being able to treat retinal conditions and restoring sight as well as building long-term relationships with patients and learning about them as people" are his favorite parts of his job.

For Dr. Hamad, one of the biggest challenges that ophthalmologists face is that we still have retinal conditions with no good treatments, such as end stage diabetic retinopathy, severe proliferative vitreoretinopathy detachments and some inherited retinal conditions. Dr. Hamad says, "It's difficult not being able to help!"

As for the future of the field of Ophthalmology, Dr. Hamad is hopeful that we will have better and longer lasting medications to treat wet macular degeneration and diabetic macular edema, as well as more gene therapy for inherited retinal conditions.

Being raised in Florida, and not being too accustomed to the cold and snow, Dr. Hamad is looking for ways to survive the winters - any suggestions are welcome!

Dr. Hamad's wife, Sana, is an internal medicine physician, and they have a 6-month-old daughter, Maryam.



# (continued)



Daniel Steen, M.D.

# Daniel Steen, M.D.

As our Vice Chair of Operations and Senior Staff physician, Dr. Steen is highly-regarded as both an outstanding physician and a compassionate friend and mentor. He is always there for his fellow team members to celebrate good times and accomplishments,

but also to offer support and guidance in difficult times. Never wanting to call attention to himself, Dr. Steen often is behind the scenes with his personal gestures of generosity, which have been felt by many on staff.

Dr. Steen is also considered to be a true pillar of the residency program. "Not only is Dr. Steen influential to surgical and clinical growth, but his influence on resident's personal accomplishments enables our residency culture to be very special," said Dr. David Goldman, residency program director.



Graduating residents from the class of 2016 awarded Dr. Steen with the Outstanding Mentor Award.

Dr. Steen has been an invaluable asset in surgical training, always there to offer advice to fellow colleagues as well as train and mentor young residents. Colleague and friend, Dr. David Bogorad, describes Dr. Steen as a great teacher. They both have participated in the revolution that has occurred in cataract surgery over the past 40 years, taking many surgical training courses as it has evolved.



Dr. Steen works with a resident in the microsurgery lab.

A graduate of Wayne State University undergrad and Medical School, Dr. Steen began his career at Henry Ford Hospital as a resident in the Class of 1975 and has never left. He worked under Chairmen: Drs. Guyton, McCole, Nussbaum and Edwards. Although he carries the titles of Senior Staff Ophthalmologist, Vice Chairman of Operations for the Department of Ophthalmology, Director of the Ophthalmology Microsurgery Lab and Division Head at the Detroit Campus, to those who know him he is just "the most compassionate doctor" willing to do anything for anybody. Janet Murphy had the honor of working with Dr. Steen for 40+ years. She always remembers the opportunities she had to learn from him. He taught her typing tricks to improve her typing skills in the early days and later helped train her to become a technician. Janet commented that Dr. Steen expected his office to run efficiently but also rewarded his team generously with nights out, dinners and picnics.

Dr. Steen loves to travel. He has gone on numerous mission trips around the world with his latest to Africa. He also enjoys going on adventures and exploring foreign lands, such as the Egyptian ruins and the panda bear sanctuary in China. Dr. Steen's children, Riley and Kevin, both of whom were married last year are the highlight of his life. He enjoys traveling with them too. As his philosophy states, "I treat my patients the same way I would want to be treated," Dr. Steen said. Living by this motto, he is truly dedicated to our Department and we are very lucky to have him. Click here to see more photos.

# (continued)



Chrissie Vafeas Chris Vafeas has worked in various positions within the Department for the past 48 years and loves the work that she does. Her first assignment in Ophthalmology was in a typing pool with five other typists. From there, she was promoted to office secretary. Her duties involved checking in patients, answering the phones, making appointments, dilating patients' eyes for the doctors and even typing the doctors' clinic notes via a Dictaphone when the typing pool was discontinued. Needless to say Chris has worn many hats since starting her career with Henry Ford.

Chris transferred to the West Bloomfield Clinic (WBC) when it opened five years later. However, since Ophthalmology was very slow at the beginning, she switched to Ambulatory Surgery, where she also scheduled the outpatient surgeries. After a few years, Chris returned to the Main Campus Ophthalmology Department as a secretary, and eventually became the surgical coordinator. She transferred back to WBC for a couple years a second time to work with Dr. Bogorad.

Eventually, the Ophthalmology Department at the Main Campus had an opening for a residency program secretary, so she returned for a third time. After a couple years in that position, Dr. Steen convinced her that she needed to return to the surgical coordinator position. Chris is happy in her current role and as she says, "I've been doing that ever since, which I love and enjoy!"

Clearly, Chris is committed to her job and is a great ambassador for our department. She schedules over 300 surgeries a month, which is a tremendous amount of volume for one individual and has an amazing amount of patient interaction.

When she is not working, Chris enjoys cooking and baking as well as working in her yard. She also loves travelling.

## **RESIDENTS**

### **Renovated Microsurgey Lab for Resident Training**

After a year and a half of planning and budgeting, the microsurgery laboratory renovation plans came to fruition earlier this year. It is an amazing resource for residents to hone their surgical skills. The microsurgery lab, which was outfitted with new surgical microscopes and display monitors, is accessible to all ophthalmology residents 24/7. First-year ophthalmology residents take a four-month microsurgery course led by Dr. Daniel Steen to prepare them for intraocular surgery. There are also various wet labs scheduled throughout the year that focuses on specific surgical techniques, such as anterior vitrectomy and sutureless scleral intraocular lens fixation.

Since this valuable resource benefits more than just medical education, with the potential to positively impact patient care through simulated practice using state of the art technology, the health system fully sponsored the project with an investment of \$440,000. The departments that use the space are predominantly Otolaryngology, Neurosurgery and Ophthalmology.

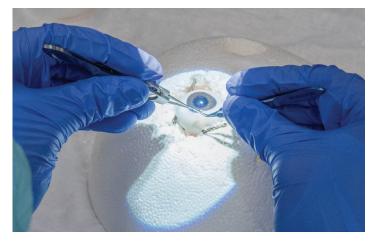
#### Click here to view gallery



Multiple workstations with new microscopes and monitors allow for training more residents at once.



Dr. Shravani Mikkilineni practices sutures under the new microscope.



Residents practice perfecting their suture techniques.



Senior staff offer guidence and support to the residents on a regular basis in the new lab.

### **NEWS AND NOTES**

### MiSEPS Conference at the Grand Hotel on Mackinac Island

The 51st Annual MiSEPS (Michigan Society of Eye Professionals and Surgeons) Conference was held August 8-10, 2019 at the Grand Hotel on Mackinac Island. Henry Ford Department of Ophthalmology staff and alumni were well represented as attendees and presenters.



Dr. Lauren Diroff, Dr. Daniel Steen, Dr. Patrick Dennehy and Dr. Shravani Mikkilineni at MiSEPS on Mackinac Island.

Henry Ford alumni John Roarty, M.D. and Hakan Demirci, M.D. gave presentations. Director of the Henry Ford Center for Vision Rehabilitation and Research, Annie Riddering, PhD, OTR/L, CLVT, COMS, spoke about new trends and technology. Our new research scientist, Daniel Rathbun, Ph.D. gave a talk titled: "Bionic Vision: Today and Tomorrow." Resident, Shravani Mikkilineni, M.D., presented in the resident research panel competition.

Henry Ford Department of Ophthalmology chair Paul Edwards, M.D. will begin his role as president of MiSEPS on January 1, 2020. Next year's conference will be held at the Grand Hotel on August 6-8, 2020. Click here to view gallery.



Dr. Anne Riddering presented on Low Vision Rehabilitation: Trends and Technology.

# MyCareer 'Check-Ins' are the new mid-years

MyCareer, the new HFHS talent development system, was designed with the philosophy that feedback and development are most likely to occur through empowering, meaningful dialogues that focus on team members' professional contributions, instead of ratings based on past performance.



The platform puts team members in the driver's seat of development discussions by giving them a tool to solicit feedback and encourage development-focused conversations in real time.

Click here for more information.

### **UPCOMING EVENTS**

The Henry Ford Department of Ophthalmology and Detroit Institute of Ophthalmology presents:

# 2019 The Eye and The Chip 11th Annual Research Congress

### November 10-12, 2019

The Henry Hotel 300 Town Center Drive Dearborn, Michigan

The Relationship between Neurobiology and Nano-Electronics Focusing on Artificial Vision

Click here to register https://hfhs.eventsair.com/HenryFordCEPortal/hfhs/ cmereg/Coursedetail/21226

### The Bartimaeus Award Dinner

November 10, 2019

The Gallery The Henry Hotel 300 Town Center Drive Dearborn, Michigan

The Bartimaeus Award is presented to an investigator who has distinguished him or herself, by prolonged substantial contributions to the progress in the field of Artificial Vision.

For more information or to register click here. www.henryford.com/theeyeandthechip

#### AAO - 2019

What: American Academy of Ophthalmology **Annual Meeting** 

Who: Attendees from around the United States and

the world.

When: October 12-15, 2019 Where: Moscone Center 747 Howard St.

San Francisco, CA 94103

More information: https://www.aao.org/annual-meeting

# HFHS Department of Ophthalmology Alumni Reception at AAO - 2019

What: HFHS Alumni Reception at AAO - 2019 Who: Alumni, Senior Staff, Fellows and Residents When: October 12, 2019, 6:00 p.m. - 9:00 p.m.

Where: Mission Rock Resort 817 Terry Francois Blvd. San Francisco, CA 94103

More information:

https://www.facebook.com/groups/HFMGAlumni/ RSVP to Roseanne Horne at rhorne1@hfhs.org



# DEPARTMENT OF OPHTHALMOLOGY

/				
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Detroit (D)	. (313) 916-2020	Taylor (TA)	.(734)	324-0996
Detroit Institute of Ophthalmology	. (313) 824-4710	Troy (TR)	.(248)	544-3290
Grosse Pointe (GP)	(313) 824-4800	West Bloomfield (WB)	. (248)	661-5100
Lakeside (LK)	(586) 247-5910	Westland (W)	.(734)	524-7667
Lake Orion (LO)	(248) 693-3380			

#### **CHAIR**

Paul Edwards, M.D. (313) 771-7153

#### **DIRECTOR**

Steve Horger (313) 771-7153

#### **COMPREHENSIVE OPHTHALMOLOGY**

Sejal Amin, M.D. (W, LV, D)<sup>l</sup> Paul Baciu, M.D. (CT, LK)

David Crandall, M.D. (D, TR, WB)

Deborah Darnley-Fisch, M.D.

Jason Dilly, M.D. (WB, D)

Kevin Everett, M.D. (LK)

Christian George, M.D. (GP)

Harpreet Gill, M.D. (GP)

David Goldman, M.D. (GP)

Lawrence Hamburger, M.D. (TR)

Nauman Imami, M.D. (D, LV)

Ryan Jaber, M.D. (D, WB)

Bithika Kheterpal, M.D. (W)

Robert M. Levine, M.D. (DB)

Melisa Nika, M.D. (D, WB)

Salma Noorulla, M.D. (DB)

Allan Rinke, M.D. (LO, LK)

Tina Turner, M.D. (GP)

Lily Huang Van Laere, M.D. (SF)

Fuxiang Zhang, M.D. (TA)

#### **CORNEA AND ANTERIOR SEGMENT**

Sejal Amin, M.D. (W, LV, D)

Ryan Jaber, M.D. (D, WB)

Daniel Steen, M.D. (D, WB)

#### **GLAUCOMA**

Paul Baciu, M.D. (CT, LK)

David Crandall, M.D. (D, TR, WB)

Deborah Darnley-Fisch, M.D. (D)

Nauman Imami, M.D. (D, LV)

Melisa Nika, M.D. (D, WB)

Salma Noorulla, M.D. (DB)

#### **NEURO-OPHTHALMOLOGY**

Poonam Bansal, M.D. (D, WB)

Barry Skarf, M.D. (DB)

#### **OCULAR ONCOLOGY**

Uday Desai, M.D. (D, TR, WB)

Paul Edwards, M.D. (LV, D)

Christian George, M.D. (GP)

Thomas Hessburg, M.D. (GP, D)

Swapna Vemuri, M.D. (SF, LK, D)

#### **OPHTHALMIC IMAGING**

All locations

### OPHTHALMIC PLASTIC AND

**RECONSTRUCTIVE SURGERY** 

Christian George, M.D. (GP)

Swapna Vemuri, M.D. (SF, LK, D)

#### **OPTOMETRY/CONTACT LENSES**

Ramanpal Deol, O.D. (GP, LV)

David Gourwitz, O.D. (GP)

#### **ORTHOPTICS**

Melanie Gutkowski, CO, COMT (D, GP, TR)

Oxana Chemerynska, CO, COMT (D, DB, WB)

#### PEDIATRIC OPHTHALMOLOGY

Patrick Dennehy, M.D. (DB, D, GP, TR)

Kim Le, M.D. (DB, WB)

Edward O'Malley, M.D. (GP)

# REFRACTIVE SURGERY & LASER VISION CORRECTION

Kevin Everett, M.D. (LK)

Lawrence Hamburger, M.D. (TR)

Ryan Jaber, M.D. (D, WB)

Lily Huang Van Laere, M.D. (SF)

# RESEARCH, EDUCATION & CLINICAL TRIALS

Gregory Auner, Ph.D.

David Crandall, M.D.

Deborah Darnley-Fisch, M.D.

Uday Desai, M.D.

Paul Edwards, M.D.

Hua Gao, M.D., PhD.

David Goldman, M.D.

Philip C. Hessburg, M.D.

Thomas Hessburg, M.D.

Nauman Imami, M.D.

Nitin Kumar, M.D.

Yue Li, M.D., Ph.D.

Edward O'Malley, M.D.

Daniel Rathbun, Ph.D.

#### **RETINA AND VITREOUS/UVEITIS**

Uday Desai, M.D. (D, TR)

Paul Edwards, M.D. (LV, D)

Abdualrahman Hamad, M.D. (WB, D)

Thomas Hessburg, M.D. (GP, D, TA)

Nitin Kumar, M.D. (DB, LK, TR)

# VISION REHABILITATION

#### & SUPPORT GROUPS

Ramanpal Deol, O.D. (GP, LV, LK)

Susan Gormezano, O.D. (LV, SF)

Lylas Mogk, M.D. (GP, LV)

Anne Riddering, Ph.D. (GP, LV, LK)

Helen Clarren (DIO)

# VISUAL ELECTROPHYSIOLOGY

AND PSYCHOPHYSICS

Paul Edwards, M.D. (D)

Barry Skarf, M.D. (D)

**VISUAL FIELDS** 

All Locations

Referring doctors can call the Henry Ford Referring Physician Office at 1-877-434-7470. For assistance with scheduling an appointment, patients can call 1-800-363-7575.

For our optometry partners, Henry Ford OptimEyes, please call 1-800-EYE-CARE. Photo credit: John Grybas & Henry Ford Creative Services