Arrival time for surgery

The pre-surgery department will call you about 1 week prior to your scheduled surgery. During this call, they will let you know what time you will need to arrive on the day of your surgery. If there are any unexpected changes in your surgical arrival time you can expect a call one business day prior to surgery between 2:00-4:00 p.m. with your new arrival time. If you have any questions or concerns about your surgical arrival time please call (313) 916-7941. This line is open 24 hours.

Where to go

On the day of surgery, come with your coach to the main entrance (off of West Grand Boulevard). Use the main elevators, behind the main lobby information desk, to the 4th floor surgical lounge where your health care team will begin preparing you for your surgery.
Contact information during your hospital stay

Your friends and family can reach you by phone by calling (313) 916-2600 and asking the operator to connect them to your room.

During your stay, the following telephone numbers may be helpful:

- Neurosurgery unit phone number: (313) 916-0170
- Neurosurgery unit manager (Jason Thompson): (313) 916-0580
- Orthopedic unit phone number: (313) 916-0130
- Orthopedic unit manager (Stacy Coogan): (313) 916-0154
- Spine Coordinator (Abby Eljahmi): (313) 916-8569
- Discharge pharmacy: (313) 916-1666

If you do not see the department you need listed here, please call the hospital operator at (313) 916-2600 for assistance.

Menu

There is a pre-selected menu that varies every day. You may call during your hospital stay to modify your meal.

Guest Housing

Henry Ford offers convenient hotel-like accommodations for families of patients on the property of Henry Ford Hospital, so families may remain in close proximity to their loved ones. Guest housing units, located in the apartment building directly behind the hospital, are available to patients, their family members or friends: 1350 W. Bethune, Detroit, MI 48202. The units are designed to provide all the comforts and conveniences of a deluxe hotel room including a fully furnished kitchen, living room, bedrooms and a bath. The rental rate is $73 per day (no tax). Rooms are available in one or two bedrooms and will accommodate 1-6 persons. To make a reservation call (313) 916-3299.

Visiting Hours and Policy

Please visit henryfordhospital.com for the most updated information.
Parking
Hours of operation are subject to change. Please visit henryfordhospital.com for the most updated information.

Main Entrance (the front doors on West Grand Boulevard)
5:00am-9:00pm Daily

East Clinic Entrance (the side entrance off the Lodge Service Drive)
Monday-Friday: 6:00am-6:00pm
Saturday: 7:00am-1:00pm
Sunday: closed

West Pavilion Entrance (the front western entrance on West Grand Boulevard)
Closed until further notice.

24-Hour Entrance (off Poe Street)
Open 24 hours, daily.

Self-parking
Cost: None. Hours of operation are subject to change. Please visit henryfordhospital.com for the most updated information.

Parking garage
Monday-Friday: 5:00am-11:00pm
Saturday: 7:00am-7:00pm
Sunday: closed

West Pavilion Underground Lot
Monday-Friday: 4:30am-9:00pm
Saturday-Sunday: 9:30am-9:00pm

Emergency Parking Lot:
Open 24 hours, daily

Valet Parking
Cost: $5.00. Valet services are offered at the Main Hospital entrance. In the future, we may offer valet services at our other entrances. Please visit henryfordhospital.com for the most updated information.

Main Entrance (the front doors on West Grand Boulevard):
Monday-Friday: 5:00am-8:00pm
Last car taken at 5:30pm.
Saturday-Sunday: Closed
Food Services

Your family and friends are welcome to use the following food services. Hours of operation are subject to change. Please visit henryfordhospital.com for the most updated information.

Cafeteria (Henry’s on the Boulevard). Go down the main hallway and proceed until the hallway ends and then turn left. Cafeteria will be on your right side.

**Monday through Friday:**
- Breakfast 6:30 a.m.-9:30 a.m.
- Lunch 10:30 a.m.-2:00 p.m.
- Afternoon grill 2:00 p.m.-4:30 p.m.
- Dinner 4:30 p.m.-7:30 p.m.

**Saturday-Sunday:**
- Breakfast 6:30 a.m.-9:30 a.m.
- Lunch 10:30 a.m.-2:00 p.m.

No afternoon grill or dinner available.

Subway is located near the cafeteria. Go down the main hallway and proceed until the hallway ends and then turn left:
- Open 7:00am-11:00pm, 7 days per week.

Papa Joe’s Market is located just past the hospital’s main entrance lobby information desk:
- **Monday through Friday:** 6:30am-10:00pm
- **Saturday:** 7:00am-2:30pm
- **Sunday:** Closed

Biggby Coffee is located down the main hallway just past medical records to the right hand side:
- Monday-Friday: 24 hours
- Saturday: until 5:00pm
- Sunday: closed

Henry’s Express is located in the West lobby (make a left from the main entrance and go down that hallway):
- Open 24 hours, 7 days per week.

We are here for you

We appreciate your confidence and we thank you for allowing all of us at Henry Ford Hospital to care for you. Remember, even after you have left the hospital, we are available to discuss any concerns or questions you may have:

- Neurosurgery clinic ____________________________ (313) 916-2241
- Orthopedic clinic ____________________________ (313) 916-2181
- Brace/Becker Orthotic department (for any brace issue) ____________ (313) 916-2201

You may reach the above offices during normal business hours (8:00am-5:00pm). If you have a question or concern after normal business hours or on weekends or holidays, that requires immediate attention, please call the hospital operator at (313) 916-2600 and ask to speak to the resident on-call.