QUICK START USER GUIDE



Rtytocare[®]

Before Pairing Your TytoCare Device Device Requirements

Apple device user system requirements

 \checkmark The TytoCare device exam kit requires the iOS 10 or newer

✓ The TytoCare device exam kit requires Android 4.4.4 or newer

Android device user system requirements

Charge your device by using the supplied charging cable and appropriate inlet. Be sure to charge your device between each use. The appropriate inlet is shown in the picture below.



Pairing Your TytoCare Device | Complete the following steps before your first visit

Step 1: Download the MyChart App on your smartphone or tablet. Select Henry Ford Health System as your organization. Log into your existing account. If you do not have an existing Henry Ford MyChart account, please call **313-874-7526** to create one.



Step 2: Tap the Tyto Configuration icon in the MyChart menu. This one-time setup will allow MyChart to communicate with TytoCare. Please complete this step *before* your first visit.



Step 3: Download the TytoCare App from the App Store or Google Play Store onto your smartphone or tablet. ***IMPORTANT:** Do not sign up for or create a Tyto account.



Step 4: Watch the TytoCare setup video tutorial. Turn on your Tyto Device to pair it with your Tyto app and Wi-Fi network or mobile hotspot. Please note, the app will require you to enter your Wi-Fi password. The Wi-Fi account must be password protected to proceed. 5G Wi-Fi networks are not supported.





Step 5: Your Tyto app will display a QR code. Use your Tyto Device to scan the QR code, allowing the device and app to share data. The device will prompt an update to the latest version, which will take approximately 3-5 minutes.



- For issues pairing your device or connecting to a visit, please call Henry Ford Support at **313-874-7526**.
- For any device related issues, please call TytoCare Support at **1-866-971-8986**.

Step 1: Complete required activation (previous page) prior to starting a video visit.

Step 2: Log in to your Henry Ford MyChart account and select the Video Visit On Demand icon.



Step 3: Enter location details and select **Confirm**.



Step 4: Select the option that fits most closely with the reason for your visit.

	WHAT BRINGS YOU HERE TODAY?
Allergi	os/Hayfevor
Asthm	a/COPD
Cold/C	ough/Flu-like Symptoms
Joint o	r Back Pain
Eye Irr Example	itation/Infection e: Pirik Eyu
Quit S	moking
Rash/S	Skin Irritation se: Acne, Cold Sores, Herpes, Minor Burns,

Step 5: Tap Put Me in Line.



Step 6: Briefly describe in a few words your reason for the visit. Then tap Schedule.

Henry Ford Health System U Alogica, Haylever E Estimated wait Estimated cost Sa9 * What is the most important thing you want addressed during this yet? Not feeling well	Next available provider				
Allergies,Haylever Estimated wait Solution Estimated cost Sala Sala Moha test model important thing you want Moha testings that thing you want Moha testings well	He	nry Ford Health System			
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*What is the most important thing you want addressed during this visit? Not feeling well		tion Estimated cost \$49			
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How would you like to be notified when your	📥 danatan in	second of the			

Step 7: Begin eCheck-In. Review each page of eCheck-In, fill out the questionnaire, and tap Submit once complete.

		/	
GET READY	llergies	Health Issues	Payments
Check-In ave time at your appointment by pdating some of your information ow.	You have time. Plea	You have no payments due for this visit at thi time. Please continue to the next step.	
		BACK	

Step 8: A member of the MyCare On Demand Support Team will reach out to you via telephone to confirm the details of your appointment and Tyto configuration. The support team member will let you know when it is time to join your visit and instruct you to return to the main MyChart Menu. Please do not select Begin Visit until instructed to do so by a Medical Assistant.

Step 9: You will then tap on the **Appointments** icon, select the scheduled OnDemand Tyto Exam Video Visit appointment, tap Begin Visit and the TytoCare app will launch. You will be entered into a waiting room and notified when it is time to join your visit.

*Visits will be billed to insurance first and the patient will be responsible for any co-pay, deductibles, or resulting fees.

OnDemand Tyto Exan Visit	n Video	Waiting room 🛛 🛱 🌀	5:29 Q ⊕ ⊕ E • 0 0 0 2 100% Waiting room Q 0	
This is a video visit		Waiting for a visit	Waiting for a visit	
Upcoming Video Visit	X Cancel Appt			
MYCARE ON DEMAND		Verify Permissions	Visit will begin in the next 10 minutes	
GET READY		your clinician is ready, please check that notifications are		
eCheck-In Complete Thanks for using eCheck-In. The information you've submitted is now on file.	0	enabled on your Settings page.	Online visit has started	
Prepay Due: \$49.00 Pay your copay using a credit card. You will not be charged until you begin your visit.	\$ Pay		The clinician is waiting for Bcaone Zztest	
Review Instructions				
🔲 🖣 Begin visit		Vail (reference ID 2ctce) was checked in at 12:43	110000 7/	