

Redirect Module – Quick Tips

Redirects with Pipes ‘|’

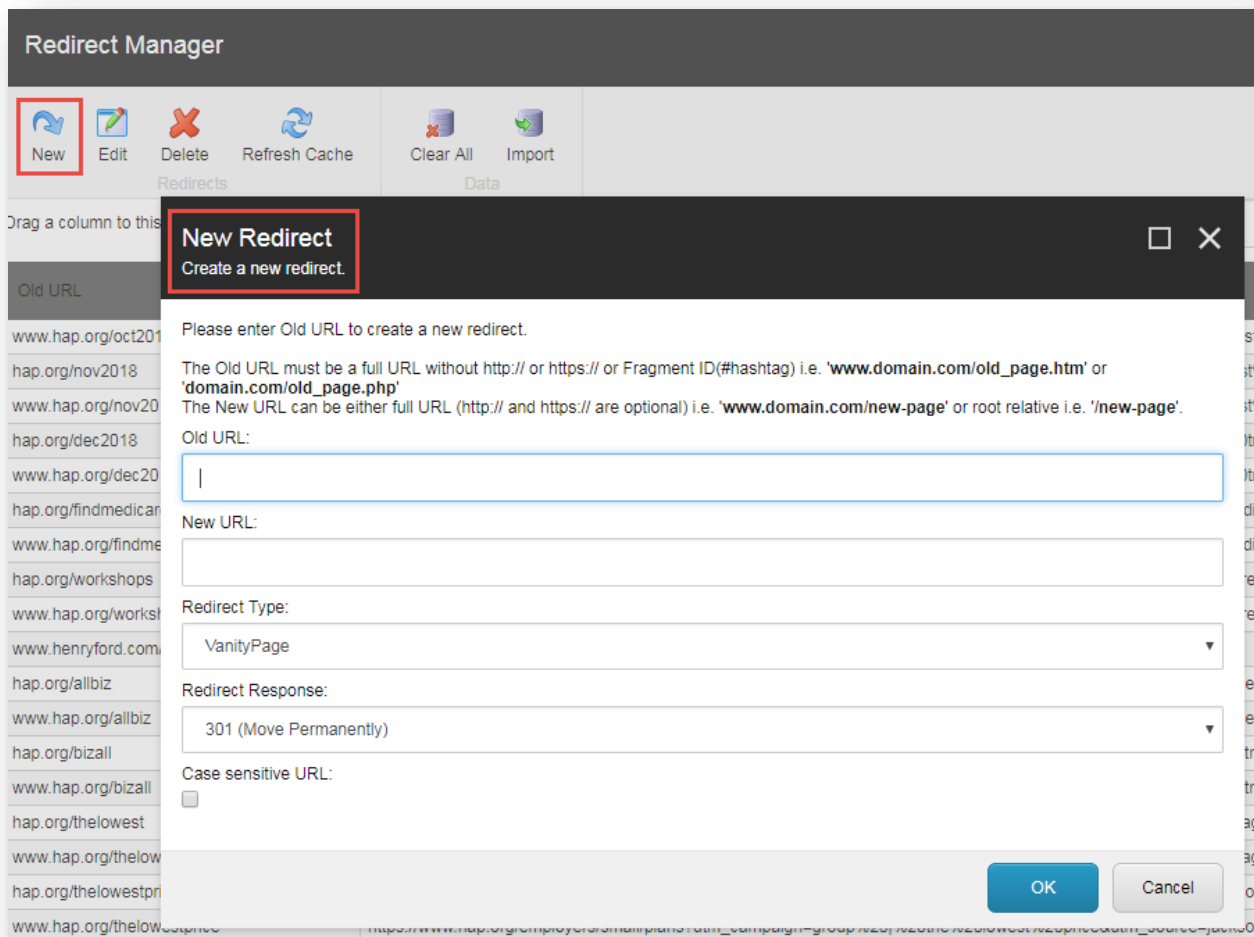
In many instances, your redirects may include URLs that have special characters like a pipe ‘|’, which may be used alongside tracking parameters for analytics.

While you can add redirects with various parameters and special characters with no issues using the **adhoc method** as shown below, the redirect manager can have issues with redirects with pipe character(s).

Example:

https://www.hap.org/testing?utm_campaign=community%20|%20member%20|%20wsu%20e&utm_source=oe%20book&utm_medium=print

Simple *adhoc method*:

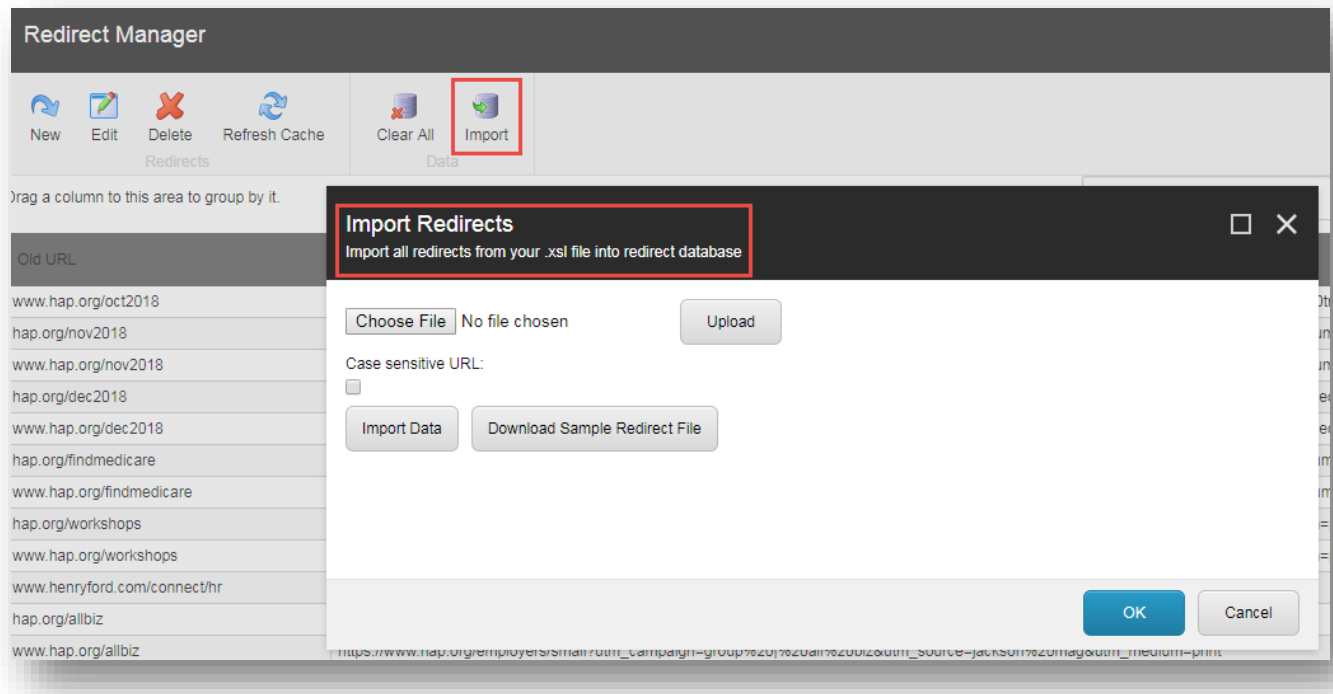


The screenshot shows the 'Redirect Manager' interface. A 'New Redirect' dialog box is open, prompting the user to create a new redirect. The dialog box contains the following fields and options:

- Old URL:** A text input field for the source URL.
- New URL:** A text input field for the destination URL.
- Redirect Type:** A dropdown menu currently set to 'VanityPage'.
- Redirect Response:** A dropdown menu currently set to '301 (Move Permanently)'.
- Case sensitive URL:** A checkbox that is currently unchecked.

The background shows a table of existing redirects with columns for 'Old URL' and 'New URL'. The 'New' button in the top toolbar is highlighted with a red box.

Import method:



Solution 1 (adding a new redirect): If you would like to add new redirect(s) with pipe character(s), use a file import to add these redirect(s) into the redirect manager.

Solution 2 (editing an existing redirect): If you would like to edit existing redirect(s) with pipe character(s)...

1. Find the 'old' redirect within the redirect manager application
2. Delete this 'old' redirect from the redirect manager application
3. Use the file import method to add the up-to-date version of the redirect(s)
4. Clear the redirect manager cache on CM using the **Refresh Cache** button
5. Wait overnight for the redirect manager cache to clear on the CD servers (or coordinate with MedTouch for urgent situations)

Case Sensitive New URLs

Your Sitecore environment is configured to handle upper and lower case versions of any URL. A URL in caps will be rewritten to the lowercase version (e.g. HENRYFORD.COM will be rewritten to www.henryford.com). The redirects you enter into the redirect manager that are set to resolve to a Sitecore page therefore can be entered in any case format. The redirect manager will rewrite to lowercase.

Example: If you create a new redirect for www.henryford.com/Test -> www.henryford.com/Style-Guide, the redirect manager will rewrite these into www.henryford.com/test -> www.henryford.com/style-guide

There are situations where you may have redirects that will redirect OUT of Sitecore to another website. Many other websites, depending on the platform, have case-sensitive URL paths and are unable to account for the variety of formats a URL can be written in. In these situations, make sure you set the **Case Sensitive URL** checkbox field ON with creating new redirects, importing redirects, and/or editing existing case sensitive redirects.

Example: The hap.org domain within Sitecore is set to redirect out to a non-sitecore domain www.hap.org/advancedirective -> https://portal.hap.org/healthinsurance/medicare/pdf/2016/Know_Your_Medical_Rights.pdf

New redirect method:

New Redirect

Create a new redirect.

Please enter Old URL to create a new redirect.

The Old URL must be a full URL without http:// or https:// or Fragment ID(#hashtag) i.e. 'www.domain.com/old_page.htm' or 'domain.com/old_page.php'

The New URL can be either full URL (http:// and https:// are optional) i.e. 'www.domain.com/new-page' or root relative i.e. '/new-page'.

Old URL:

New URL:

Redirect Type:

VanityPage

Redirect Response:

301 (Move Permanently)

Case sensitive URL:

☐

Check ON if case-sensitive

OK

Cancel

Import method:

Import Redirects

Import all redirects from your .xsl file into redirect database

Choose File

No file chosen

Upload

Case sensitive URL:

☐

Check ON if case-sensitive

Import Data

Download Sample Redirect File

OK

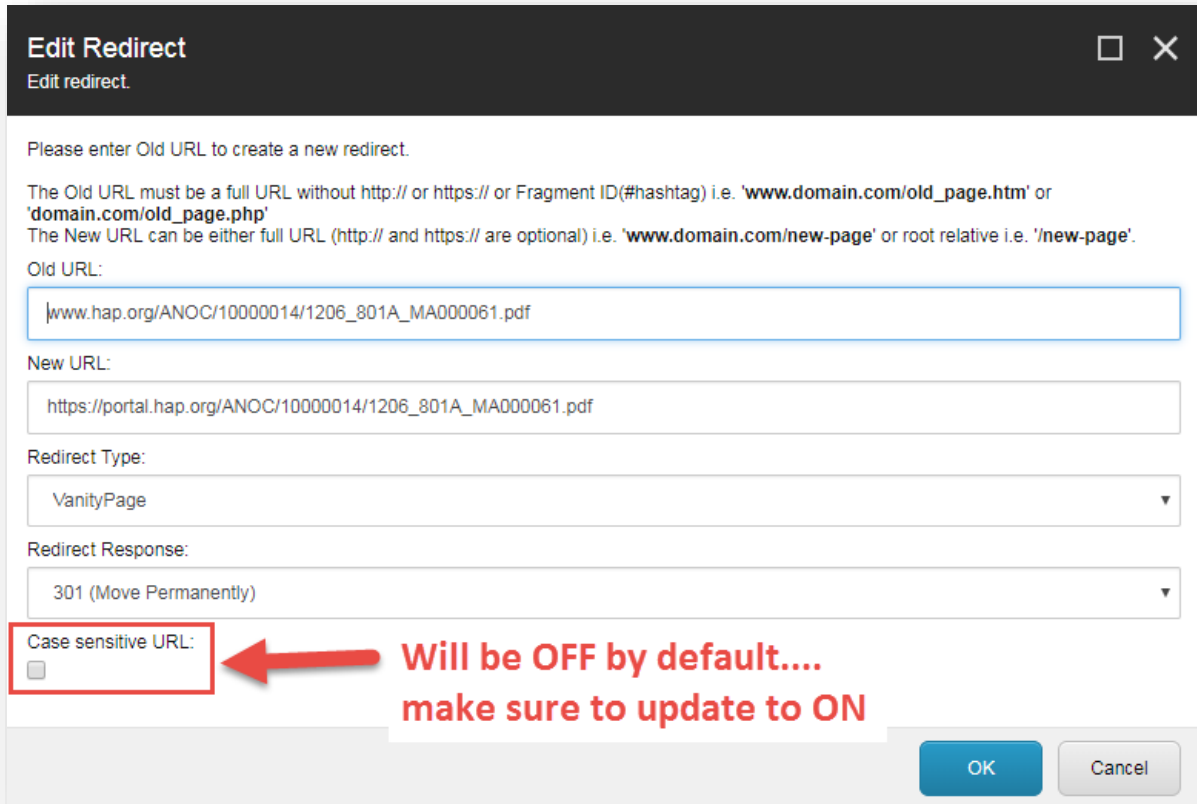
Cancel

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Editing redirects:



Edit Redirect
Edit redirect.

Please enter Old URL to create a new redirect.

The Old URL must be a full URL without http:// or https:// or Fragment ID(hashtag) i.e. 'www.domain.com/old_page.htm' or 'domain.com/old_page.php'
The New URL can be either full URL (http:// and https:// are optional) i.e. 'www.domain.com/new-page' or root relative i.e. '/new-page'.

Old URL:

New URL:

Redirect Type:

Redirect Response:

Case sensitive URL:
☐

**Will be OFF by default....
make sure to update to ON**

OK Cancel

NOTES:

- This is only needed if the **New URL** is case sensitive and will be redirecting OUT of Sitecore
- If you are editing an existing case sensitive redirect, the edit modal will open with the **Case Sensitive URL** checkbox OFF... make sure you update this to ON before saving your edits
 - The redirect manager will rewrite the URLs to lowercase if left OFF

Additional Tips

Your Sitecore environment is also configured to handle various other URL formatting situations:

- Will insert https:// if no protocol is entered
 - Example - User enters www.henryford.com, Sitecore will update this to <https://www.henryford.com>
 - In Redirect Manager – Continue to add https:// to the beginning of the **New URL** if page URL is within Sitecore
- If http:// is entered, will rewrite to https://
 - Example - User enters <http://www.henryford.com>, Sitecore will update this to <https://www.henryford.com>
 - In Redirect Manager – Continue to add https:// to the beginning of the **New URL** if page URL is within Sitecore
- If 'www' is not entered, will insert 'www'
 - Example – User enters <https://henryford.com>, Sitecore will update this to <https://www.henryford.com>
 - In Redirect Manager – Ensure that you ALWAYS add the 'www.henryford.com/vanity' version of the URL; the non-www version is optional, but can serve as a 'back-up'
- If a trailing slash is added at the end, Sitecore will remove it
 - Example – User enters <https://www.henryford.com/>, Sitecore will update this to <https://www.henryford.com>
 - In Redirect Manager – Leave the trailing slash out of the **Old URL** and **New URL** if page URL is within Sitecore; if you add it to a Sitecore page, there is no harm... Sitecore will remove it